SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Filing at a Glance

Companies: Metropolitan Property and Casualty Insurance Company, Metropolitan Casualty Insurance Company

Product Name: Tiering SERFF Tr Num: METX-125844645 State: Arkansas

TOI: 19.0 Personal Auto SERFF Status: Closed State Tr Num: EFT \$125

Sub-TOI: 19.0001 Private Passenger Auto Co Tr Num: PA AR00054CGR01 State Status: Fees verified and

(PPA) received

Filing Type: Rate/Rule Co Status: Reviewer(s): Alexa Grissom, Betty

Montesi

Author: Richard Collard Disposition Date: 11/20/2008

Date Submitted: 10/03/2008 Disposition Status: Filed

Effective Date Requested (New): 11/30/2008 Effective Date (New): 11/30/2008

Effective Date Requested (Renewal): 01/04/2009 Effective Date (Renewal):

01/09/2009

State Filing Description:

General Information

Project Name: Status of Filing in Domicile:
Project Number: PA AR00054CGR01 Domicile Status Comments:

Reference Organization: Reference Number:
Reference Title: Advisory Org. Circular:

Filing Status Changed: 11/20/2008

State Status Changed: 10/06/2008 Deemer Date:

Corresponding Filing Tracking Number:

Filing Description:

AR MPC/MCAS Auto rate and rule revision. Please refer to the filing introduction for details.

Company and Contact

Filing Contact Information

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Jacqueline Hattoy, Sr. State Filing Specialist jhattory@metlife.com
700 Quaker Lane (401) 827-2949 [Phone]
Warwick, RI 02887 (401) 827-3929[FAX]

Filing Company Information

Metropolitan Property and Casualty Insurance CoCode: 26298 State of Domicile: Rhode Island

Company

700 Quaker Lane Group Code: 241 Company Type: Property and

Casualty

Warwick, RI 02887 Group Name: Metropolitan Property State ID Number:

and Casualty Insurance Company

(401) 827-2000 ext. [Phone] FEIN Number: 13-2725441

Metropolitan Casualty Insurance Company CoCode: 40169 State of Domicile: Rhode Island

700 Quaker Lane Group Code: 241 Company Type: Property and

Casualty

Warwick, RI 02887 Group Name: Metropolitan Property State ID Number:

and Casualty Insurance Company

(401) 827-2000 ext. [Phone] FEIN Number: 05-0393243

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Filing Fees

Fee Required? Yes

Fee Amount: \$125.00

Retaliatory? No

Fee Explanation:

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Metropolitan Property and Casualty Insurance \$125.00 10/03/2008 22911761

Company

Metropolitan Casualty Insurance Company \$0.00 10/03/2008

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Created On

Date Submitted

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Correspondence Summary

Created By

Dispositions

Status

Filed	Alexa Grisso	om		11/20/2008	11/20/2008	
Filed Objection	Alexa Grisso Letters and Re		rs	10/23/2008	10/23/2008	
Objection Status	Letters Created By	Created On	Date Submitted	Response Letters Responded By	S Created On	Date Submitted
Pending Industry Response	Alexa Grissom	11/13/2008	11/13/2008	Richard Collard	11/18/2008	11/18/2008
Pending Industry Response	Alexa Grissom	11/06/2008	11/06/2008	Richard Collard	11/07/2008	11/07/2008
Pending Industry Response	Alexa Grissom	10/30/2008	10/30/2008	Richard Collard	11/05/2008	11/05/2008
Pending Industry Response	Alexa Grissom	10/23/2008	10/23/2008	Richard Collard	10/28/2008	10/28/2008
Pending Industry Response	Alexa Grissom	10/14/2008	10/14/2008	Richard Collard	10/17/2008	10/17/2008
Pending	Alexa Grissom	10/07/2008	10/07/2008	Richard Collard	10/08/2008	10/08/2008

SERFF Tracking Number: METX-125844645 State: Arkansas

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Industry Response SERFF Tracking Number: METX-125844645 State: Arkansas

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance Company, ...
 State Tracking Number:
 EFT \$125

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Disposition

Disposition Date: 11/20/2008

Effective Date (New): 11/30/2008

Effective Date (Renewal): 01/09/2009

Status: Filed Comment:

Company Name:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Premium:	Maximum % Change (where required):	Minimum % Change (where required):	Overall % Indicated Change:	
Metropolitan Property and Casualty Insurance Company	2.000%	\$54,929	3,954	\$2,746,458	%	%	3.600%	
Metropolitan Casualty Insurance Company	2.000%	\$360	31	\$18,003	%	%	3.600%	
Overall Rate Information	n for Multiple Com	pany Filings						
Overall Percentage Rate	e Indicated For Th	is Filing				3.600%		
Overall Percentage Rate	e Impact For This	Filing				2.000%		
Effect of Rate Filing-Wr	itten Premium Cha	inge For This Progra	m			\$55,289		
Effect of Rate Filing - N	Effect of Rate Filing - Number of Policyholders Affected							

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Item Type	Item Name	Item Status	Public Access
Supporting Document	A-1 Private Passenger Auto Abstract	Filed	Yes
Supporting Document	APCS-Auto Premium Comparison Surve	y Filed	Yes
Supporting Document	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	Yes
Supporting Document	Uniform Transmittal Document-Property Casualty	&Filed	Yes
Supporting Document	Cover Letter	Filed	Yes
Supporting Document	Introduction	Filed	Yes
Supporting Document	Proposed Rate Change	Filed	Yes
Supporting Document	Loss Experience	Filed	Yes
Supporting Document	Catastrophe Provision	Filed	Yes
Supporting Document	Indication by Coverage	Filed	Yes
Supporting Document	Development Factors	Filed	Yes
Supporting Document	Trend	Filed	Yes
Supporting Document	Variable and Flat Expenses	Filed	Yes
Supporting Document	Calculation of Investment Earning	Filed	Yes
Supporting Document	Profit Provision Explanation	Filed	Yes
Supporting Document	Auto Policy Plus Exhibit	Filed	Yes
Supporting Document	ZIP Code Territorial Pages	Filed	Yes
Supporting Document	e-mail from Becky Harrington	Filed	Yes
Supporting Document	RF-1 Rate Filing Abstract NAIC Loss Co Data MPC & MCAS, Objection Response Letter 101708, Zip Code Changes Exhib	е	Yes
Supporting Document	RF-1 MPC,RF-1 MCAS	Filed	Yes
Supporting Document	Objection Letter Response 11-4-08	Filed	Yes
Supporting Document	Objection Response letter 110708	Filed	Yes
Supporting Document	RF-1 MPC, RF-1 MCAS	Filed	Yes
Supporting Document	Objection response letter	Filed	Yes
Supporting Document	RF-1 MPC, RF-1 MCAS	Filed	Yes
Rate	Rate Page	Filed	Yes

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Rate Page Filed Yes Rate Rate Pages Filed Yes Rate Rule 23 Filed Yes Rate (revised) Rule 23 Filed Yes Rate **Territory Pages** Filed Yes Rate (revised) **Territory Pages** Filed Yes Rate Rate Pages Filed Yes Rate Rate Pages Filed Yes Rate

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance Company, ...
 State Tracking Number:
 EFT \$125

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Disposition

Disposition Date: 10/23/2008

Effective Date (New): 11/30/2008

Effective Date (Renewal): 01/04/2009

Status: Filed Comment:

Company Name:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Premium:	Maximum % Change (where required):	Minimum % Change (where required):	Overall % Indicated Change:
Metropolitan Property and Casualty Insurance Company	2.000%	\$54,929	3,954	\$2,746,458	%	%	3.600%
Metropolitan Casualty Insurance Company	2.000%	\$360	31	\$18,003	%	%	3.600%
Overall Rate Informatio Overall Percentage Rat Overall Percentage Rat Effect of Rate Filing-Wr	e Indicated For Thi e Impact For This I	is Filing Filing	m			3.600% 2.000% \$55,289	
Effect of Rate Filing - N	umber of Policyho	Iders Affected				3,985	

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Item Type	Item Name	Item Status	Public Access
Supporting Document	A-1 Private Passenger Auto Abstract	Filed	Yes
Supporting Document	APCS-Auto Premium Comparison Surve	y Filed	Yes
Supporting Document	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	Yes
Supporting Document	Uniform Transmittal Document-Property Casualty	&Filed	Yes
Supporting Document	Cover Letter	Filed	Yes
Supporting Document	Introduction	Filed	Yes
Supporting Document	Proposed Rate Change	Filed	Yes
Supporting Document	Loss Experience	Filed	Yes
Supporting Document	Catastrophe Provision	Filed	Yes
Supporting Document	Indication by Coverage	Filed	Yes
Supporting Document	Development Factors	Filed	Yes
Supporting Document	Trend	Filed	Yes
Supporting Document	Variable and Flat Expenses	Filed	Yes
Supporting Document	Calculation of Investment Earning	Filed	Yes
Supporting Document	Profit Provision Explanation	Filed	Yes
Supporting Document	Auto Policy Plus Exhibit	Filed	Yes
Supporting Document	ZIP Code Territorial Pages	Filed	Yes
Supporting Document	e-mail from Becky Harrington	Filed	Yes
Supporting Document	RF-1 Rate Filing Abstract NAIC Loss Co Data MPC & MCAS, Objection Response Letter 101708, Zip Code Changes Exhib	е	Yes
Supporting Document	RF-1 MPC,RF-1 MCAS	Filed	Yes
Supporting Document	Objection Letter Response 11-4-08	Filed	Yes
Supporting Document	Objection Response letter 110708	Filed	Yes
Supporting Document	RF-1 MPC, RF-1 MCAS	Filed	Yes
Supporting Document	Objection response letter	Filed	Yes
Supporting Document	RF-1 MPC, RF-1 MCAS	Filed	Yes
Rate	Rate Page	Filed	Yes

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Rate Page Filed Yes Rate Rate Pages Filed Yes Rate Rule 23 Filed Yes Rate (revised) Rule 23 Filed Yes Rate **Territory Pages** Filed Yes Rate (revised) **Territory Pages** Filed Yes Rate Rate Pages Filed Yes Rate Rate Pages Filed Yes Rate

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 11/13/2008 Submitted Date 11/13/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. Please amend the Rf-1s to show the maximum increase as 10.7 in lieu of 65 percent if this is correct.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/18/2008 Submitted Date 11/18/2008

Dear Alexa Grissom,

Comments:

We are responding to your objection letter dated November 13, 2008.

Response 1

Comments: Please find a response letter and exhibits attached.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Objection response letter

Comment:

Satisfied -Name: RF-1 MPC, RF-1 MCAS

Comment:

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

No Form Schedule items changed.

Rate/Rule Schedule Item Changes

Exhibit Name Rule # or Page # Rate Action Previous State Filing #

Rule 23 Page 33 Replacement

Previous Version

Rule 23Page 34ReplacementRate PagesPages 28-35ReplacementRate PagesPages 10-11Replacement

Thank you for your assistance.

Jackie Hattoy

Sincerely,

Richard Collard

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 11/06/2008 Submitted Date 11/06/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. We still need an Rf-1 for each company.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/07/2008 Submitted Date 11/07/2008

Dear Alexa Grissom,

Comments:

We are responding to your objection letter dated 11/6/08.

Response 1

Comments: We have attached a response letter and the required two RF-1 filing forms.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Objection Response letter 110708

Comment:

Satisfied -Name: RF-1 MPC, RF-1 MCAS

Comment:

No Form Schedule items changed.

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

No Rate/Rule Schedule items changed.

Please let us know if you have any additional questions.

Thank you,

Jackie Hattoy

Sincerely,

Richard Collard

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 10/30/2008 Submitted Date 10/30/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. The forms still appear to be identical. The data per insurer, not grouped, must be utilized to complete the form.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/05/2008 Submitted Date 11/05/2008

Dear Alexa Grissom,

Comments:

In response to your objection letter on 10/30/08, please see our attached response letter.

Response 1

Comments: Please see the response letter attached below.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Objection Letter Response 11-4-08

Comment:

No Form Schedule items changed.

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

No Rate/Rule Schedule items changed.

If you have any further questions or concerns, please let me know.

Thank you.

Sincerely,

Richard Collard

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 10/23/2008 Submitted Date 10/23/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. When closing the filing we noticed that the Rf-1s are linked to another form which is not acceptable. Additionally, the data for each insurer must be submitted on a separate Rf-1.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 10/28/2008 Submitted Date 10/28/2008

Dear Alexa Grissom,

Comments:

We are responding to your objection letter dated 10/23/08.

Response 1

Comments: As requested, we are submitting separate RF-1 Filing Abstract forms for each company.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: RF-1 MPC,RF-1 MCAS

Comment:

No Form Schedule items changed.

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

No Rate/Rule Schedule items changed.

Please let us know if you have any questions.

Thank you,

Jackie Hattoy

Sincerely,

Richard Collard

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 10/14/2008 Submitted Date 10/14/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. The RF-1 indicates that an insured(s) will receive up to a sixty-five percent increase. Increases of this amount should be capped or justified with loss data. The APCS forms should be sent via SERFF.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 10/17/2008 Submitted Date 10/17/2008

Dear Alexa Grissom,

Comments:

Dear Ms. Grissom,

We are responding to your Objection Letter dated 10/14/08.

Response 1

Comments: Please find the following documents attached: a response letter, filing exhibit, revised RF-1 form and revised territory pages. We are unable to send an excel version of the APCS form through SERFF because the software we use automatically converts all documents to PDF formats when submitted. I am e-mailing you the excel version of the APCS form today.

Changed Items:

Supporting Document Schedule Item Changes

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Satisfied -Name: RF-1 Rate Filing Abstract NAIC Loss Cost Data MPC & MCAS, Objection Response Letter 101708,

Zip Code Changes Exhibit

Comment:

No Form Schedule items changed.

Rate/Rule Schedule Item Changes

Exhibit Name Rule # or Page # Rate Action Previous State Filing #

Territory Pages Pages 72-75 Replacement

Previous Version

Territory Pages Pages 76-79 Replacement

Thank you for your assistance.

Please let us know if you have any additional questions.

Regards,

Jackie Hattoy

Sincerely,

Richard Collard

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 10/07/2008 Submitted Date 10/07/2008

Respond By Date

Dear Jacqueline Hattoy,

This will acknowledge receipt of the captioned filing. The APCS form must be in Excel.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 10/08/2008 Submitted Date 10/08/2008

Dear Alexa Grissom,

Comments:

We are responding to your objection letter dated 10/7/08.

In error, we e-mailed the ex-cel version of the APCS to Becky Harrington rather than to you. I received an e-mail from Ms. Harrington today, stating that she forwarded the survey to you. We apologize for the inconvenience.

Response 1

Comments: Please find a copy of the e-mail from Becky Harrington attached.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: e-mail from Becky Harrington

Comment:

No Form Schedule items changed.

SERFF Tracking Number: METX-125844645 State: Arkansas EFT \$125

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number:

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

/PA AR00054CGR01 Project Name/Number:

No Rate/Rule Schedule items changed.

Thank you, Jackie Hattoy

Sincerely, Richard Collard

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance Company, ...
 State Tracking Number:
 EFT \$125

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Rate Information

Rate data applies to filing.

Filing Method: File and Use

Rate Change Type: Increase

Overall Percentage of Last Rate Revision: 4.500%

Effective Date of Last Rate Revision: 03/15/2008

Filing Method of Last Filing: File and Use

Company Rate Information

Company Name:	Overall % Indicated	Overall % Rate Impact:	Written Premium	# of Policy Holders	Premium:	Maximum % Change (where	Minimum % Change (where
	Change:	paot.	Change for	Affected for this		required):	required):
			this	Program:			
			Program:				
Metropolitan Property and Casualty Insurance	3.600%	2.000%	\$54,929	3,954	\$2,746,458	%	%
Company							
Metropolitan Casualty Insurance Company	3.600%	2.000%	\$360	31	\$18,003	%	%

Overall Rate Information for Multiple Company Filings

Overall % Rate Indicated: 3.600%
Overall Percentage Rate Impact For This Filing: 2.000%

SERFF Tracking Number: METX-125844645 State: Arkansas

First Filing Company: Metropolitan Property and Casualty Insurance Company, ... State Tracking Number: EFT \$125

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Effect of Rate Filing - Written Premium Change For This Program: \$55,289

Effect of Rate Filing - Number of Policyholders Affected: 3985

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Rate/Rule Schedule

Review Status:	Exhibit Name:	Rule # or Page #:	Rate Action	Previous State Filing Number:	Attachments
Filed	Rate Page	Page 3	Replacement		Page 3.PDF
Filed	Rate Page	Page 6	Replacement		Page 6.PDF
Filed	Rate Pages	Pages 28-36	Replacement		Pages 28-36.PDF
Filed	Rule 23	Page 33	Replacement		Page 33.PDF
Filed	Territory Pages	Pages 72-75	Replacement		Pages 72-75.PDF
Filed	Rate Pages	Pages 28-35	Replacement		Pages 28-35.PDF
Filed	Rate Pages	Pages 10-11	Replacement		Pages 10-11.PDF

ARKANSAS Private Passenger Automobile

SEMI-ANNUAL BASE RATES

Territory	BI	PD	UM	UIM	UMPD	MED	PIP	COMP	COLL	TOW
1	59	62	9	9	9	10	25	110	207	2
2 3	98	102	10	10	9	11	30	68	213	2
3	59	75	9	9	8	10	29	87	168	2
4 5	80	81	10	10	9	12	31	160	241	2
5	87	85	9	9	9	12	35	102	179	2
6	59	55	9	9	8	11	29	144	229	2
7	68	55	9	9	8	10	27	130	219	2
8	90	95	9	9	10	13	33	126	176	2
9	58	72	9	9	9	13	31	94	186	2
10	79	82	9	9	12	12	33	102	209	2
11	90	86	9	9	9	12	32	103	178	2
12	81	77	11	11	9	11	31	108	227	2
21	91	69	9	9	9	12	31	120	230	2
22	94	97	9	9	10	12	30	127	219	2
23	75	58	9	9	9	10	26	120	211	2
24	89	70	10	10	9	12	32	135	248	2
25	109	115	10	10	9	11	29	81	227	2
26	70	71	9	9	8	12	31	98	195	2
27	59	50	9	9	8	10	27	119	210	2
28	84	82	10	10	9	12	33	102	188	2
29	59	72	9	9	8	10	26	87	167	2
30	58	73	9 9	9	9	13	31	94	170	2

Personal Injury Protection

Accidental Death Benefits 2
Income Disability Benefits 3

Printed: November, 2008 Rate Page 3

ARKANSAS Private Passenger Automobile

PHYSICAL DAMAGE RATING FACTORS

MODEL YEAR FACTORS									
MODEL									
YEAR	COMP	COLL							
2009	1.48	2.42							
2008	1.44	2.26							
2007	1.40	2.11							
2006	1.36	1.97							
2005	1.32	1.84							
2004	1.28	1.72							
2003	1.24	1.61							
2002	1.20	1.50							
2001	1.16	1.41							
2000	1.12	1.31							
1999	1.09	1.22							
1998	1.07	1.14							
1997	1.04	1.08							
1996	1.02	1.04							
1995	1.00	1.00							
1994	0.98	0.96							
1993	0.96	0.92							
1992	0.94	0.88							
1991	0.92	0.83							
1990	0.90	0.78							
1989	0.88	0.74							
1988	0.85	0.70							
1987	0.81	0.66							
1986	0.76	0.60							
1985	0.72	0.55							
1984	0.65	0.46							
1983 &	0.58	0.43							

PRIOR

DEDUCTIBLE FACTORS COMPREHENSIVE									
Without Glass With Glas									
Deductible	Buyback	Buyback							
FULL	1.00	1.00							
\$50	0.90	0.93							
\$100	0.80	0.82							
\$200	0.64	0.74							
\$250	0.60	0.70							
\$300	0.57	0.67							
\$500	0.50	0.65							
\$1,000	0.45	0.60							
\$2,000	0.31	0.42							
\$2,500	0.29	0.39							
\$5,000	0.24	0.33							

DEDUCTIBLE FACTORS							
COLLISION							
1989 & Prior Model Years							
		Vehicle	Symbol				
Deductible	Deductible 1-7 8 10-11 12+						
\$100	1.00	1.00	1.00	1.00			
\$200	0.83	0.85	0.85	0.86			
\$250	0.78	0.80	0.80	0.81			
\$300	0.70	0.70	0.70	0.70			
\$500	0.56	0.56	0.59	0.62			
\$1,000	0.45	0.45	0.45	0.45			
\$2,000	0.33	0.33	0.33	0.33			
\$2,500	0.30	0.30	0.30	0.30			
\$5,000	0.20	0.20	0.20	0.20			

DEDUCTIBLE FACTORS					
COLLISION 1990 & Subsequent Model Years					
Vehicle Symbol					
Deductible	1-2	3-4	5-8	10+	
\$100	1.00	1.00	1.00	1.00	
\$200	0.83	0.85	0.85	0.86	
\$250	0.78	0.80	0.80	0.81	
\$300	0.70	0.70	0.70	0.70	
\$500	0.56	0.56	0.59	0.62	
\$1,000	0.45	0.45	0.45	0.45	
\$2,000	0.33	0.33	0.33	0.33	
\$2,500	0.30	0.30	0.30	0.30	
\$5,000	0.20	0.20	0.20	0.20	

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One Vehicle	Two Vehicles	Three + Vehicles
For e	ach policy condition below, determine the corresponding tier point assignment.			
1a	Minor violations in the last 3 years			
	One violation	1	1	1
	Two violations	2	2	1
	Three violations	0	2	2
	Each additional violation over 3	2	5	4
1b	If 3+ vehicles and one minor violation in the past 3 years and			
	no youth on policy	N/A	N/A	-1
1c	Presence of a minor violation in the past 3 years AND			
	No at fault accidents or violations in the past 1 year OR	-1	-1	-1
	No at fault accidents or violations in the past 2 years	-1	-1	-1
1d	Presence of 1 minor violation in the past 3 years			
	PFM Score Level BD-CW	-2	-2	-2
	PFM Score Level DD-EW	-1	-1	-1
	PFM Score Level GD-HW	2	2	2
2a	Major violations in the past 5 years			
	One violation	16	11	9
	Two violations	24	20	18
	Three violations	34	34	24
	Each additional violation over 3	32	32	34
2b	Presence of a major violation in the past 5 years and			
	No at fault accidents or violations in the past 3 years	-7	-5	-4
3	Each license suspension in the past 3 years	3	2	1
4	Presence of youth on policy			
	Presence of youngest operator age < 18	1	1	0
	Presence of youngest operator age 18-20	1	1	0
	Presence of youngest operator age 21-24	0	0	0
5a	Non-chargeable at fault accidents >= \$500 in the past 3 years			
	One non-chargeable at fault accident	8	6	5
	Two non-chargeable at fault accidents	15	10	8
	Three non-chargeable at fault accidents	29	17	14
	Each additional non-chargeable at fault accident over 3	26	22	18
5b	Presence of a non-chargeable at fault accident >= \$500 in the past 3 years AND			

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	No. of facility and in the world Occasion	One	Two	Three +
	No at fault accidents in the past 2 years	-1	-1	0
5c	Chargeable accidents in the past 3 years			
	One chargeable accident	6	4	4
	Two chargeable accidents	11	8	8
	Three chargeable accidents	20	18	17
	Each chargeable accident over 3	19	21	19
5d	Presence of a chargeable accident resulting in Bodily Injury > \$500			
	or death in the past 3 years	3	3	3
5e	Presence of a chargeable accident in the past 3 years AND			
	No at fault accidents in the past 1 year	-1	-1	-1
	<u>OR</u>			
	No at fault accidents in the past 2 years	-2	-2	-2
5f	Two at fault accidents under \$500 in the past 3 years	3	2	1
	3+ at fault accidents under \$500 in the past 3 years	6	5	4
5g	No non-chargeable at-fault accidents in the past 3 years and PFM Score Level BD-EW	0	0	0
5h	One chargeable accident in the past three years			
	PFM Score Level BD-CW	-1	-1	-1
	PFM Score Level DD-DW	-1	-1	-1
6	Violation or at fault accident in the past 3 years on operator licensed less than 5 years	2	2	2
7a	Current insurance conditions			
	Financial responsibility (SR22 required)	14	14	14
	No prior no need	5	5	5
	No prior with need	5	5	5
	Over 3 months lapse in coverage	1	1	1
	Between 10 days and 1 month lapse in coverage	0	0	0
	less than 10 days lapse in coverage	0	0	0
	No lapse in coverage	0	0	0
7b	Prior or current BI limits (lower of either)			
	State minimum or CSL state minimum or no prior Insurance	4	5	6
	> state minimum and < 50/100 or CSL < 100	2	2	3
	50/100 or CSL = 100	0	2	3
	> 50/100 and < 100/300 or CSL > 100 and CSL < 300	0	1	2
	100/300 or CSL = 300	0	0	0
	> 100/300 or CSL > 300	0	0	0
7c	Presence of operator age 20-26, vehicle age < 5 years, years with			
	prior carrier > 4, BI limits >= 50/100, and PFM Score Level between BD - EN	-1	0	0
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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One	Two	Three +
7d	Presence of operator age 40+, and prior or current BI limits (lower of) is			
	No prior - no need	3	3	3
	No prior - with need	5	5	5
	State minimum or CSL state minimum	3	3	3
	> state minimum and < 50/100 or CSL < 100	2	3	3
	50/100 or CSL = 100	1	2	2
	> 50/100 of GGE = 100 > 50/100 and < 100/300 or CSL > 100 and CSL < 300	1	1	1
	100/300 or CSL = 300	0	0	0
	> 100/300 or CSL > 300	0	0	0
		•	·	•
7e	Time with prior carrier	0	0	0
	< 3 years	0	0	0
	>= 3 years and < 6 years	0	0	0
	>= 6 years and < 10 years	-1	-1	-1
	>= 10 years and < 16 years	-2	-2	-2
	>= 16 years	-2	-2	-2
7f	Prior or current BI limits (lower of either) >= 100/300 or CSL >= 300 AND No operators under age 25; homeowner (home or condo); no minor violations, license suspensions, or at-fault accidents in the past 3 years; and no major violations in the past 5 years PFM Score Level BD - DW PFM Score Level ED - EW PFM Score Level FD - FW PFM Score Level GD - GT OR No operators under age 25; homeowner (home or condo); and at least 1 chargeable accident or minor violation in the past 3 years, or at least 1 major violations in the past 5 years PFM Score Level BD - DW PFM Score Level ED - EW OR All operators under age 25 and renter	-2 -4 -2 -1	-2 -4 -2 -1	-2 -4 -2 -1
_		_	_	_
7g	Time with prior carrier >= 10 years	4	4	4
	PFM Score Level DD - DW	-1	-1	-1
	PFM Score Level ED - FW	-2	-2	-2
8	If prior insurance with no lapse in coverage, future effective date			
	> 3 days and <= 7days	0	0	0
	> 7 days	-1	-1	-1
9	Non-rated operator under age 22	9	9	9
J	Non-rated operator under age 22 Non-rated operator age 22-29	2	2	2
	Non-lated operator age 22-23	۷	2	۷

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

10 If	f Personal Financial Management (PFM) is:	One	Two	Three +
10 "				
	PFM Score Level			
	BD	-15	-15	-15
	BH	-13	-13	-13
	BL 	-11	-11	-11
	BP 	-9	-9	-9
	BT	-8	-8	-8
	BW	-7	-7	-7
	CD	-7	-7	-7
	CH	-6	-6	-6
	CL	-6	-6	-6 -
	CP	-5	-5	-6 -5 -5 -5
	CT	-5	-5	-5
	CW	-5	-5	-5
	DD	-4	-4	-4
	DG	-4	-4	-4
	DJ	-4	-4 2	-4
	DN DQ	-3 -3	-3 2	-3
	DT	-3 -2	-3 -2	-3 -2
	DW	-2 -2	-2 -2	-2 -2
	ED	-2 -1	- <u>-</u> 2 -1	- <u>2</u> -1
	EG	0	0	0
	EJ	0	0	0
	EN	1	1	1
	EQ	2	2	2
	ET	4	4	4
	EW	4	4	4
	FD	5	5	5
	FG	7	7	5 7
	FJ	8	8	8
	FN	9	9	9
	FQ	11	11	11
	FT	12	12	12
	FW	13	13	13
	GD	14	14	14
	GH	15	15	15
	GL	17	17	17
	GP	18	18	18
	GT	19	19	19
	HD	20	20	20
	HH	21	21	21
	HL	22	22	22
	HP	24	24	24
	HT	27	27	27

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	HW NF NK NN NQ	One 33 6 8 8	Two 33 6 8 8	Three + 33 6 8 8 8
10b	No operators under age 25 and PFM Score Level BD - BW	-1	-1	-1
10c	Presence of an operator under age 21 and PFM Score Level BD PFM Score Level BH PFM Score Level BL PFM Score Level BP PFM Score Level BT PFM Score Level BW	4 3 2 2 2 2 1	4 3 2 2 2 1	4 3 2 2 2 2
11	Payment Plan 1 Pay 2 Pay	0 0	0 0	0 0
12a	Prior non-standard or AIP	2	2	2
12b	Prior non-standard or AIP and minimum F/R limits	3	3	3
13	Operator licensed <3 years where no vehicle assigned to youth	2	3	3
14	All operators licensed < 3 years	3	5	6
15	Operator under age 29 2 vehicles and 1 operator	N/A	6	N/A
16	3+ vehicles, youth on policy, presence of operator age < 19, no violations or at fault accidents in the past 3 years Prior and current BI limits of 100/300 or higher, comp and coll on all vehicles and age of newest vehicle < 2	0	0	-2
17	Two vehicles, 2 operators, no youth on policy, newest vehicle age <2, no major violations in the past 5 years, no at fault accidents in the past 3 years, and no more than 1 minor violation in the past 3 years	0	-2	0
18	Presence of good student operator age 21-24, and prior insurance	-2	-1	-1
19	All vehicles are liability only* * No vehicles on policy have full coverage, which includes both comprehensive and collision	4	3	2

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One	Two	Three +
20	Youth on policy age < 21, prior and current BI limits			
	>= 100/300, comp and coll on at least one vehicle with no			
	more than one vehicle liability only, at least one minor			
	violation or chargeable accident in the past 3 years, no major violations			
	in the past 5 years			
	PFM Score Level BD - CW	0	0	0
	PFM Score Level DD - DW	0	-1	-1
	PFM Score Level ED - FW	0	-2	-2
	PFM Score Level GD - HW	0	-2	-2
	PFM Score Level NF - NQ	0	0	0
21	1 vehicle, all operators age <30, vehicle age 5-8,			
	BI limits >= 50/100, comp and coll on vehicle,			
	no more than 1 minor violation in the past 3 years,			
	no major violations in the past 5 years, no at fault accidents in the past 3 years	-2	0	0
22	Comp and Coll on at least one vehicle and no more than one vehicle with liability			
	only, BI limits >= 50/100, no at fault accidents in the past 3 years, no major violations			
	in the past 5 years, no minor violations in the past 3 years, no license			
	suspensions			
	PFM Score Level BD - CW	0	0	0
	PFM Score Level DD - DW	-1	-1	-1
	PFM Score Level ED - FW	-2	-2	-2
	PFM Score Level GD - HW	-2	-2	-2
	PFM Score Level NF - NQ	0	0	0
23	All vehicles age <2, comp and coll on all vehicles,			
	BI limits >= 100/300			
	PFM Score Level BD - CW	0	-1	-1
	PFM Score Level DD - ED	0	-1	-1
	PFM Score Level EG - GD	0	-2	-2
	PFM Score Level GH - HW	0	-3	-3
	PFM Score Level NF - NQ	0	0	0
24	All vehicles age 9+			
	PFM Score Level BD - CW	0	0	1
	PFM Score Level DD - DW	0	1	2
	PFM Score Level ED - FW	1	2	3
	PFM Score Level GD - HW	2	3	4
	PFM Score Level NF - NQ	0	0	0
25	Presence of a vehicle age 9+, no vehicle age < 5			
	PFM Score Level BD - CW	0	0	0
	PFM Score Level DD - DW	0	0	0
	PFM Score Level ED - FW	0	1	1
	PFM Score Level GD - HW	0	2	2

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	PFM Score Level NF - NQ	One 0	Two 0	Three + 0
26	2 adults age >40 and 1 or more operators age < 25, No at fault accidents or violations in the past 3 years	0	-1	-2
27	All operators age 23-35, newest vehicle age < 2, No at fault accidents or violations in the past 3 years	-1	-1	-1
28	Presence of a vehicle age < 2 with symbol greater than 17	-1	-1	-1
29	Presence of a vehicle age > 3 with symbol greater than 17	2	1	1
30	If future effective date > 7 days with no lapse in coverage, no at fault accidents or violations in the past 3 years, prior insurance, comp and coll on at least 1 vehicle	-1	-1	-1
31	All vehicles age < 3, annual policy, comp and coll on all vehicles, BI limits >= 250/500, 1 pay plan	0	0	0
32	All vehicles age < 3, annual policy, comp and coll on all vehicles, BI limits >= 250/500, payroll deduction, ExpressIt, or 2 pay plan, future effective date > 3 days with no lapse in coverage	0	0	0
33	2 operators age > 39, comp and collision on more than 1 vehicle, number of youths on policy > 1 and one youth age > 17, presence of a good student, no vehicles age > 8, no at fault accidents or violations in the past 3 years	0	-2	-2
34	If all of the following are true:			
	BI limits >= 100/300 PFM Score Level between BD - EN No youths on policy under age 19 No operators over age 75 4 years or more with prior carrier Comp and coll on all vehicles No minor violations or at fault accidents in the past 3 years No major violations in the past 5 years All operators have an AR license with a verifiable 3 year driving record Homeowner No license suspensions Matching BI and UM limits	0	0	0
	or			

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Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	One	Two	Three +
BI limits >= 100/300 PFM Score Level between BD - CT No youths on policy No operators over age 75 5 years or more with prior carrier Comp and coll on all vehicles No minor violations or at fault accidents in the past 3 years No major violations in the past 5 years All operators have an AR license with a verifiable 3 year driving record Homeowner No license suspensions Matching BI and UM limits	-1	-1	-1
or			
BI limits >= 250/500 PFM Score Level between BD - BT No youths on policy No operators over age 75 6 years or more with prior carrier Comp and coll on all vehicles No minor violations or at fault accidents in the past 3 years No major violations in the past 5 years All operators have an AR license with a verifiable 3 year driving record Homeowner			
No license suspensions Matching BI and UM limits	-1	-1	-1

Arkansas Private Passenger Automobile

Tier Movement Rules - Renewal Business

For each condition below, the policy tier assignment will be adjusted by the following points at each annual renewal:

1. Movement Based on "Activity"

	One	Two	Three +	
	venicie	Vehicles	Vehicles	
a. Each minor violation in the past 12 months ending2 months prior to the renewal date of the policy	1	1	0	
b. Each minor violation > 1 in the past 12 months ending2 months prior to the renewal date of the policy	0	0	1	
c. Each major violation in the past 12 months ending 2 months prior to the renewal date of the policy	13	9	7	
d. Each at fault accident in the past 12 months ending2 months prior to the renewal date of the policy	3	2	1	

2. Movement Based on Absence of "Activity"

a. The policy is eligible to move down 1 tier if all operators on the policy have had no at fault accidents or violations in the past 36 months ending 2 months prior to the renewal date of the policy as follows:

Tiers 26 - 99: at every fifth annual renewal date

3) Movement Based on Credit Criteria

If credit is re-ordered and the PFM level improves, the improvement will be reflected by a lower tier level.

If credit is re-ordered and the PFM level worsens, this may be reflected by a higher tier level, if accompanied by other adverse activity on the policy.

RULE 23 - AUTO POLICY PLUS

A. Auto/Home Multi-Policy Discount

A discount is provided to those insureds who also are the named insured on a Metropolitan Homeowners policy. This discount is not available on the Automobile policy when the account's Homeowners insurance is a Renters policy. The following discount amounts shall apply:

Tiers	1-17:	13%
Tiers	18-35:	10%
Tiers	36-37:	7%
Tiers	38-40:	3%
Tiers	41-99:	0%

B. Auto/Life Multi-Policy Discount

A five percent (5%) discount is provided when the named insured, spouse or civil union partner owns or is a named insured under an active individual life insurance policy, individual disability policy, individual long-term care policy or individual annuity with Metropolitan Life Insurance Company or an affiliated company which is domiciled in the United States.

Employee contributed optional group coverage for the above listed products are eligible for the discount (employer paid, basic group coverage does not qualify for this discount).

Life products must be premium paying or must be paid-up with a face value of \$1,000 or more in order to qualify for this discount. Life policies insuring anyone under the age of 18 do not qualify.

The following MetLife $^{\text{@}}$ policies are among those that do $\underline{\text{not}}$ qualify for discount eligibility:

Group Life Insurance (Basic/non-employee paid)

Industrial Life Insurance

Dental Insurance

Health Insurance

Mutual Funds

Policies in Nonforfeiture Status

Life Insurance Insuring Anyone Under the Age of 18

Any policy issued by Metropolitan Property and Casualty Insurance Company or one of its subsidiaries

If a policy qualifies under sections A. and B. of this rule, then the discount amounts should be added together to determine the final discount, subject to a maximum of 18%.

The total combined discount applies to the Bodily Injury Liability, Property Damage Liability, Medical Expense, Medical and Hospital Benefits portion of Personal Injury Protection, Bodily Injury Caused by Uninsured Motorist, Bodily Injury Caused by Underinsured Motorist, Property Damage Caused by Uninsured Motorist, Comprehensive and Collision coverage premiums.

Updated: November, 2008

ARKANSAS MPC AUTOMOBILE TERRITORIES

ZIP	TERR	ZIP	TERR	ZIP	TERR	ZIP	TERR
71601	24	71725	21	71837	6	71944	23
71602	24	71726	21	71838	21	71945	23
71603	24	71728	21	71839	6	71949	10
71630	21	71730	7	71840	6	71950	21
71631	21	71740	21	71841	21	71952	21
71031	21	71710	21	71011	21	71332	21
71635	21	71742	21	71842	21	71953	23
71638	21	71743	21	71844	21	71956	10
71639	21	71744	21	71845	21	71957	23
71640	21	71745	21	71846	21	71958	21
71642	21	71747	7	71847	21	71959	21
71643	21	71748	21	71851	21	71960	23
71644	21	71749	7	71852	21	71961	23
71646	21	71750	7	71853	21	71962	21
71647	21	71751	21	71854	6	71964	10
71651	21	71752	21	71855	21	71965	23
71652	21	71753	21	71857	21	71966	23
71652	21	71758	7	71858	21	71968	10
71654	21	71759	7	71859	21	71969	23
71654	21	71762	7	71859	21	71909	23
71658	21	71762	21	71861	21	71970	21
71030	21	71703	21	71801	21	71971	21
71659	24	71764	21	71862	21	71972	23
71660	21	71765	7	71864	21	71973	23
71661	21	71766	21	71865	21	72001	11
71662	21	71768	7	71866	21	72002	2
71663	21	71770	21	71901	10	72003	5
71665	21	71772	21	71909	26	72004	24
71666	21	71801	21	71913	10	72005	22
71667	21	71820	21	71920	21	72006	22
71670	21	71822	21	71921	21	72007	28
71671	21	71823	21	71922	21	72010	28
D1 6 D 4	0.1	71005	0.1	E1000	0.1	F0011	1.0
71674	21	71825	21	71923	21	72011	12
71675	21	71826	21	71929	21	72012	28
71676	21	71827	21	71932	23	72013	23
71677	21	71828	21	71933	21	72014	22
71678	21	71831	21	71935	23	72015	12
71701	21	71832	21	71937	23	72016	11
71720	21	71833	21	71940	21	72017	22
71721	21	71834	6	71941	21	72020	28
71722	21	71835	21	71942	21	72021	22
71724	7	71836	21	71943	21	72022	12

ZIP	TERR	ZIP	TERR	ZIP	TERR	ZIP	TERR
72023	28	72072	5	72129	21	72206	25
72024	5	72073	5	72130	23	72207	2
72025	11	72074	22	72131	23	72209	25
72026	5	72075	22	72132	24	72210	2
72027	11	72076	2	72133	24	72211	2
72028	23	72079	24	72134	22	72212	2
72029	22	72080	11	72135	2	72223	2
72030	11	72081	28	72136	28	72227	2
72031	23	72082	28	72137	28	72301	4
72032	11	72083	5	72139	28	72310	4
72034	11	72084	21	72140	5	72311	4
72036	22	72085	28	72141	23	72312	22
72037	5	72086	28	72142	25	72313	4
72038	5	72087	10	72143	28	72315	4
72039	11	72088	23	72150	21	72320	4
72040	22	72099	2	72152	24	72321	4
72041	22	72101	22	72153	23	72322	4
72042	5	72102	28	72156	27	72324	22
72044	23	72103	25	72157	11	72325	4
72045	28	72104	21	72160	5	72326	4
72046	5	72105	21	72164	2	72327	4
72047	11	72106	11	72165	22	72328	22
72048	5	72107	11	72166	5	72329	4
72051	23	72108	22	72167	12	72330	4
72052	28	72110	27	72168	24	72331	4
72053	2	72111	11	72169	22	72332	4
72055	5	72112	22	72170	5	72333	22
72057	21	72113	2	72173	11	72335	4
72058	11	72114	25	72175	24	72338	4
72059	22	72116	2	72176	28	72339	4
72060	28	72117	25	72178	28	72340	4
72061	11	72118	2	72179	23	72341	4
72063	11	72120	2	72180	2	72342	22
72064	22	72121	28	72181	11	72346	4
72065	25	72122	12	72182	24	72347	22
72066	22	72123	22	72183	2	72348	4
72067	23	72125	11	72201	2	72350	4
72068	28	72126	11	72202	25	72351	4
72069	22	72127	11	72204	25	72352	4
72070	11	72128	21	72205	2	72353	22

ZIP	TERR	ZIP	TERR	ZIP	TERR	ZIP	TERR
72354	22	72421	8	72467	8	72550	22
72355	22	72422	22	72469	22	72553	22
72358	4	72424	22	72470	22	72554	23
72359	4	72425	22	72471	22	72555	23
72359	4	72425	4	72471	22	72556	23
12300	4	72420	4	/24/2	22	72556	43
72364	4	72427	8	72473	22	72560	23
72365	22	72428	4	72474	22	72561	23
72366	22	72429	22	72475	22	72562	22
72367	22	72430	22	72476	22	72564	22
72368	4	72431	22	72478	22	72565	23
	_						
72369	22	72432	22	72479	22	72566	23
72370	4	72433	22	72482	22	72567	23
72372	4	72434	22	72501	22	72568	22
72373	22	72435	22	72512	23	72569	22
72374	22	72436	22	72513	22	72571	22
, 23 , 1	22	, 2130	22	, 23 2 3	22	,23,1	
72376	4	72437	8	72515	23	72572	22
72377	22	72438	4	72517	23	72573	23
72379	21	72439	22	72519	23	72575	22
72383	22	72440	22	72520	23	72576	23
72384	4	72441	22	72521	22	72577	22
, 2301	-	, 2111	22	, 2321	22	, 23 , ,	
72386	22	72442	4	72522	22	72578	23
72387	22	72443	22	72523	23	72579	22
72389	22	72444	22	72524	22	72581	23
72390	22	72445	22	72526	22	72583	23
72391	4	72447	8	72527	22	72584	23
, 20, 2	-	, = 1 1 ,	· ·	, 202,		. 2001	20
72392	4	72449	22	72528	23	72585	23
72394	4	72450	22	72529	22	72587	23
72395	4	72453	22	72530	23	72601	23
72396	22	72454	22	72531	23	72611	23
72401	8	72455	22	72532	22	72613	1
72404	8	72456	22	72533	23	72615	23
72410	22	72457	22	72534	22	72616	1
72411	8	72458	22	72537	23	72617	23
72412	22	72459	22	72538	23	72619	23
72413	22	72460	22	72539	23	72623	23
72414	8	72461	22	72540	23	72624	23
72414	22	72461	22	72542	22	72626	23
72416	8	72464	22	72543	23	72628	23
72417	8	72465	22	72544	23	72629	23
72419	8	72466	22	72546	23	72630	23

ZIP	TERR	ZIP	TERR	ZIP	TERR	ZIP	TERR
72631	1	72703	9	72769	9	72865	23
72632	1	72704	9	72770	9	72901	3
72633	23	72711	30	72773	1	72903	3
72634	23	72712	30	72774	9	72904	3
72635	23	72714	30	72776	1	72905	3
, 2000	23	, 2, 11	30	,2,,0	_	, 2503	3
72636	23	72715	30	72801	27	72908	3
72638	1	72717	9	72802	27	72916	3
72639	23	72718	30	72820	23	72921	29
72640	23	72719	30	72821	23	72923	3
72641	23	72721	1	72823	27	72926	23
72642	23	72722	30	72824	23	72927	23
72644	23	72727	9	72826	23	72928	23
72645	23	72728	9	72827	23	72930	23
72648	23	72729	9	72828	23	72932	29
72650	23	72730	9	72829	23	72933	23
72030	23	72730		72025	23	72733	23
72651	23	72732	30	72830	23	72934	29
72653	23	72733	30	72832	23	72935	29
72655	23	72734	30	72833	23	72936	3
72657	23	72735	9	72834	23	72937	3
72658	23	72736	30	72835	23	72938	3
72659	23	72737	9	72837	23	72940	3
72660	1	72738	1	72838	23	72941	3
72661	23	72739	30	72839	23	72943	23
72662	23	72740	1	72840	23	72944	23
72663	23	72741	9	72841	23	72945	3
12003	23	72741		72041	23	72743	J
72666	23	72742	1	72842	23	72946	29
72668	23	72744	9	72843	23	72947	29
72669	23	72745	30	72845	23	72948	29
72670	23	72747	30	72846	23	72949	23
72672	23	72749	9	72847	23	72950	23
72675	23	72751	30	72851	23	72951	23
72677	23	72752	1	72852	23	72952	29
72679	23	72753	9	72853	23	72955	29
72680	23	72756	30	72854	23	72956	29
72682	23	72758	30	72855	23	72958	23
72683	23	72760	1	72856	23	72959	9
72685	23	72761	30	72857	23		
72686	23	72762	9	72858	27		
72687	23	72764	9	72860	23		
72701	9	72768	30	72863	23		

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One Vehicle	Two Vehicles	Three + Vehicles
For e	ach policy condition below, determine the corresponding tier point assignment.			
1a	Minor violations in the last 3 years			
	One violation	1	1	1
	Two violations	2	2	1
	Three violations	0	2	2
	Each additional violation over 3	2	5	4
1b	If 3+ vehicles and one minor violation in the past 3 years and			
	no youth on policy	N/A	N/A	-1
1c	Presence of a minor violation in the past 3 years AND			
	No at fault accidents or violations in the past 1 year	-1	-1	-1
	OR			
	No at fault accidents or violations in the past 2 years	-1	-1	-1
1d	Presence of 1 minor violation in the past 3 years			
	PFM Score Level BD-CW	-2	-2	-2
	PFM Score Level DD-EW	-1	-1	-1
	PFM Score Level GD-HW	2	2	2
2a	Major violations in the past 5 years			
	One violation	16	11	9
	Two violations	24	20	18
	Three violations	34	34	24
	Each additional violation over 3	32	32	34
2b	Presence of a major violation in the past 5 years and			
	No at fault accidents or violations in the past 3 years	-7	-5	-4
3	Each license suspension in the past 3 years	3	2	1
4	Presence of youth on policy Presence of youngest operator age < 18	1	1	0
		1	1	0
	Presence of youngest operator age 18-20 Presence of youngest operator age 21-24	0	0	0
5a	Non-chargeable at fault accidents >= \$500 in the past 3 years			
Ja	One non-chargeable at fault accident	8	6	5
	Two non-chargeable at fault accidents	15	10	8
	Three non-chargeable at fault accidents	29	17	14
	Each additional non-chargeable at fault accident over 3	26	22	18
5b	Presence of a non-chargeable at fault accident >= \$500 in the past 3 years AND			
	No at fault accidents in the past 2 years	-1	-1	0

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One	Two	Three +
5с	Chargeable accidents in the past 3 years			
	One chargeable accident	6	4	4
	Two chargeable accidents	11	8	8
	Three chargeable accidents	20	18	17
	Each chargeable accident over 3	19	21	19
5d	Presence of a chargeable accident resulting in Bodily Injury > \$500			
	or death in the past 3 years	3	3	3
5e	Presence of a chargeable accident in the past 3 years AND			
	No at fault accidents in the past 1 year	-1	-1	-1
	OR No at fault accidents in the past 2 years	-2	-2	-1
	T () () () () () ()	•	0	4
5f	Two at fault accidents under \$500 in the past 3 years	3	2	1
	3+ at fault accidents under \$500 in the past 3 years	6	5	4
5g	No non-chargeable at-fault accidents in the past 3 years and PFM Score Level BD-EW	0	0	0
5h	One chargeable accident in the past three years			
	PFM Score Level BD-CW	-1	-1	-1
	PFM Score Level DD-DW	-1	-1	-1
6	Violation or at fault accident in the past 3 years on operator licensed less than 5 years	2	2	2
7a	Current insurance conditions			
	Financial responsibility (SR22 required)	14	14	14
	No prior no need	5	5	5
	No prior with need	5	5	5
	Over 3 months lapse in coverage	5	5	5
	1-3 months lapse in coverage	2	2	2
	Between 10 days and 1 month lapse in coverage	0	0	0
	less than 10 days lapse in coverage	0	0	0
	No lapse in coverage	0	0	0
7b	Prior or current BI limits (lower of either)			
	State minimum or CSL state minimum or no prior Insurance	4	5	6
	> state minimum and < 50/100 or CSL < 100	2	2	3
	50/100 or CSL = 100	0	2	3
	> 50/100 and < 100/300 or CSL > 100 and CSL < 300	0	1	2
	100/300 or CSL = 300	0	0	0
	> 100/300 or CSL > 300	0	0	0
7с	Presence of operator age 20-26, vehicle age < 5 years, years with			
	prior carrier > 4, BI limits >= 50/100, and PFM Score Level between BD - EN	-1	0	0

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

74	Dragonog of energitor and 40 c and prior or current DI limits (lower of) is	One	Two	Three +
/a	Presence of operator age 40+, and prior or current BI limits (lower of) is No prior - no need	3	3	3
	No prior - with need	5	5	5
	State minimum or CSL state minimum	3	3	3
	> state minimum and < 50/100 or CSL < 100	2	3	3
	50/100 or CSL = 100	1	2	2
	> 50/100 and < 100/300 or CSL > 100 and CSL < 300	1	1	1
	100/300 or CSL = 300	0	0	0
	> 100/300 or CSL > 300	0	0	0
7e	Time with prior carrier		_	
	< 3 years	0	0	0
	>= 3 years and < 6 years >= 6 years and < 10 years	0 -1	0 -1	0 -1
	>= 6 years and < 16 years >= 10 years and < 16 years	-1 -2	-1 -2	-1 -2
	>= 16 years	-2 -2	-2 -2	-2 -2
	7— 10 youro	_	_	_
7f	Prior or current BI limits (lower of either) >= 100/300 or CSL >= 300 AND			
	No operators under age 25; homeowner (home or condo); no minor			
	violations, license suspensions, or at-fault accidents in the past 3 years;			
	and no major violations in the past 5 years			
	PFM Score Level BD - DW	-2	-2	-2
	PFM Score Level ED - EW	-4	-4	-4
	PFM Score Level FD - FW PFM Score Level GD - GT	-2 -1	-2 -1	-2 -1
	OR	-1	-1	-1
	No operators under age 25; homeowner (home or condo); and at least 1			
	chargeable accident or minor violation in the past 3 years, or at least 1			
	major violations in the past 5 years			
	PFM Score Level BD - DW	0	0	0
	PFM Score Level ED - EW	-1	-1	-1
	<u>OR</u>			
	All operators under age 25 and renter	-2	-2	-2
7g	Time with prior carrier >= 10 years			
	PFM Score Level DD - DW	-1	-1	-1
	PFM Score Level ED - FW	-2	-2	-2
8	If prior insurance with no lapse in coverage, future effective date			
	> 3 days and <= 7days	0	0	0
	> 7 days	-1	-1	-1
9	Non-rated operator under age 22	9	9	9
9	Non-rated operator age 22-29	2	2	2
		-	_	-

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

10a. If Personal Financial Management (PFM) is:

PFM Score Level				
BD	-15	-15	-15	
BH	-13	-13	-13	
BL	-11	-11	-11	
BP	-9	-9	-9	
BT	-8	-8	-8	
BW	-7	-7	-7	
CD	-7	-7	-7	
CH	-6	-6	-6	
CL	-6	-6	-6	
CP	-5	-5	-5	
CT	-5	-5	-5	
CW	-5	-5	-5	
	4			

DD -4 -4 -4 DG -4 -4 -4 DJ -4 -4 -4 DN -3 -3 -3 DQ -3 -3 -3 DT -2 -2 -2 DW -2 -2 -2 ED -1 -1 -1 EG 0 0 0 EJ 0 0 0 ΕN 1 1 1 EQ 2 2 2 ΕT 4 4 4 EW 4 4 4 FD 5 5 5 7 7 FG FJ 8 8 8 FΝ 9 9 9 FQ 11 11 11 FT 12 12 12 FW 13 13 13 GD 14 14 14 GH 15 15 15 GL 17 17 17 GP 18 18 18 GT 19 19 19 HD 20 20 20 НН 21 21 21 HL 22 22 22 ΗP 24 24 24

One

27

33

6

8

8

27

33

6

8

8

8

27

33

6

8

8

Two

Three +

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HT

HW

NF

NK

NN

NQ

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

		One	Two	Three +
10b	No operators under age 25 and PFM Score Level BD - BW	-1	-1	-1
10c	Presence of an operator under age 21 and PFM Score Level BD PFM Score Level BH PFM Score Level BL PFM Score Level BP PFM Score Level BT PFM Score Level BW	4 3 2 2 2 1	4 3 2 2 2 1	4 3 2 2 2 1
11	Payment Plan 1 Pay 2 Pay	0 0	0 0	0 0
12a	Prior non-standard or AIP	2	2	2
12b	Prior non-standard or AIP and minimum F/R limits	3	3	3
13	Operator licensed <3 years where no vehicle assigned to youth	2	3	3
14	All operators licensed < 3 years	3	5	6
15	Operator under age 29 2 vehicles and 1 operator	N/A	6	N/A
16	3+ vehicles, youth on policy, presence of operator age < 19, no violations or at fault accidents in the past 3 years Prior and current BI limits of 100/300 or higher, comp and coll on all vehicles and age of newest vehicle < 2	0	0	-2
17	Two vehicles, 2 operators, no youth on policy, newest vehicle age <2, no major violations in the past 5 years, no at fault accidents in the past 3 years, and no more than 1 minor violation in the past 3 years	0	-2	0
18	Presence of good student operator age 21-24, and prior insurance	-2	-1	-1
19	All vehicles are liability only* * No vehicles on policy have full coverage, which includes both comprehensive and collision Youth on policy age < 21, prior and current BI limits >= 100/300, comp and coll on at least one vehicle with no more than one vehicle liability only, at least one minor violation or chargeable accident in the past 3 years, no major violations in the past 5 years.	4	3	2
	in the past 5 years PFM Score Level BD - CW PFM Score Level DD - DW PFM Score Level ED - FW PFM Score Level GD - HW PFM Score Level NF - NQ	0 0 0 0	0 -1 -2 -2	0 -1 -2 -2 0
24	1 vehicle all energtors are 20 vehicle are 5.9			

21 1 vehicle, all operators age <30, vehicle age 5-8, BI limits >= 50/100, comp and coll on vehicle, no more than 1 minor violation in the past 3 years,

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	no major violations in the past 5 years, no at fault accidents in the past 3 years	One -2	Two 0	Three + 0
22	Comp and Coll on at least one vehicle and no more than one vehicle with liability only, BI limits >= 50/100, no at fault accidents in the past 3 years, no major violations in the past 5 years, no minor violations in the past 3 years, no license			
	suspensions			
	PFM Score Level BD - CW	0	0	0
	PFM Score Level DD - DW	-1	-1	-1
	PFM Score Level ED - FW PFM Score Level GD - HW	-2 -2	-2 -2	-2 -2
	PFM Score Level NF - NQ	0	0	0
23	All vehicles age <2, comp and coll on all vehicles, BI limits >= 100/300			
	PFM Score Level BD - CW	0	-1	-1
	PFM Score Level DD - ED	0	-1	-1
	PFM Score Level EG - GD	0	-2	-2
	PFM Score Level GH - HW	0	-3	-3
	PFM Score Level NF - NQ	0	0	0
24	All vehicles age 9+ PFM Score Level BD - CW	0	0	1
	PFM Score Level DD - DW	0	1	1 2
	PFM Score Level ED - FW	1	2	3
	PFM Score Level GD - HW	2	3	4
	PFM Score Level NF - NQ	0	0	0
25	Presence of a vehicle age 9+, no vehicle age < 5			
	PFM Score Level BD - CW	0	0	0
	PFM Score Level DD - DW	0	0	0
	PFM Score Level CD - FW	0	1	1
	PFM Score Level GD - HW PFM Score Level NF - NQ	0 0	2 0	2 0
26	2 adults age >40 and 1 or more operators age < 25,			
	No at fault accidents or violations in the past 3 years	0	-1	-2
27	All operators age 23-35, newest vehicle age < 2,	4	4	4
	No at fault accidents or violations in the past 3 years	-1	-1	-1
28	Presence of a vehicle age < 2 with symbol greater than 17	-1	-1	-1
29	Presence of a vehicle age > 3 with symbol greater than 17	2	1	1
30	If future effective date > 7 days with no lapse in coverage, no at fault accidents or violations in the past 3 years, prior insurance, comp and coll on at least 1 vehicle	-1	-1	-1
	comp and con on at least 1 veriloic	•	•	•
31	All vehicles age < 3, annual policy, comp and coll on all vehicles, BI limits >= 250/500, 1 pay plan	0	0	0
32	All vehicles age < 3, annual policy, comp and coll on all vehicles, BI limits >= 250/500, payroll deduction,			
	Expresslt, or 2 pay plan, future effective date > 3 days with no lapse in coverage	0	0	0

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	One	Two	Three +
2 operators age > 39, comp and collision on more than 1 vehicle, number of youths on policy > 1 and one youth age > 17, presence of a good student, no vehicles age > 8, no at fault accidents or violations in the past 3 years	0	-2	-2
34 If all of the following are true: BI limits >= 100/300 PFM Score Level between BD - EN No youths on policy under age 19 No operators over age 75 4 years or more with prior carrier Comp and coll on all vehicles No minor violations or at fault accidents in the past 3 years No major violations in the past 5 years All operators have an AR license with a verifiable 3 year driving record Homeowner No license suspensions Matching BI and UM limits	0	0	0
or BI limits >= 100/300 PFM Score Level between BD - CT No youths on policy No operators over age 75 5 years or more with prior carrier Comp and coll on all vehicles No minor violations or at fault accidents in the past 3 years No major violations in the past 5 years All operators have an AR license with a verifiable 3 year driving record Homeowner No license suspensions Matching BI and UM limits	-1	-1	-1

Arkansas Private Passenger Automobile

Tier Assignment Rules - New Business

	One	Two	Three +
or			
BI limits >= 250/500			
PFM Score Level between BD - BT			
No youths on policy			
No operators over age 75			
6 years or more with prior carrier			
Comp and coll on all vehicles			
No minor violations or at fault accidents in the past 3 years			
No major violations in the past 5 years			
All operators have an AR license with a verifiable 3 year driving record			
Homeowner			
No license suspensions			
Matching BI and UM limits	-1	-1	-1

Tier assignment = **25** + the sum of points for the above conditions.

ARKANSAS AUTOMOBILE RATE MODIFICATION SUMMARY

A summary of frequently used rating factors and discounts follows. Refer to manual rules for more detailed information.

1. MetRewards

Apply to BI, PD, MED, UM/UIM, UMPD, PIP, COMP and COLL

Clean in Three Clean in Five	9% 15%
Inexperienced Operator: Clean in Three	5%
Clean in Five	10%

2. Prior Insurance Plan Factors

Apply to BI, PD, MED, PIP, COMP and COLL

Time With	Tiers			
Metropolitan	1-25	26	27-35	36-99
0-12 mos.	1.30	1.27	1.23	1.15
13-24 mos.	1.20	1.18	1.15	1.10
25-36 mos.	1.10	1.09	1.07	1.05
37-48 mos.	1.00	1.00	1.00	1.00

3. Auto Policy Plus

Apply to BI, PD, UM/UIM, UMPD, MED, PIP, COMP, and COLL

Auto/Home Multi-Policy

Tiers 1-17	13%
Tiers 18-35	10%
Tiers 36-37	7%
Tiers 38-40	3%
Tiers 41-99	0%

Auto/Life Multi-Policy 5% 18% maximum total discount

4. Utility Vehicle Discount

25% - Apply to COMP and COLL

5. Safety Device Discounts

Passive Restraint - Apply to MED, PIP

Air Bag (Dr side only)	20%
Air Bag (Dr & Pass)	30%
Air Bag & Automatic	
Seat Belts	40%

Anti-Lock Brakes 5% - Apply to COLL

6. Good Student Discount

Apply to BI, PD, MED, UM/UIM, UMPD, PIP, COMP and COLL

E	BI,PD, UM/				
Age <u>L</u>	JIM, UMPD	<u>PIP</u>	<u>MED</u>	COMP	COLL
16	0.82	0.85	0.72	0.85	0.78
17	0.83	0.86	0.74	0.85	0.80
18	0.84	0.87	0.76	0.85	0.82
19	0.85	0.88	0.79	0.85	0.82
20	0.86	0.90	0.82	0.85	0.86
21	0.87	0.92	0.85	0.85	0.90
22	0.88	0.93	0.88	0.85	0.92
23	0.89	0.94	0.91	0.85	0.94
24	0.90	0.95	0.94	0.85	0.96

7. Unverifiable MVR/International License Factor

1.35 - Apply to BI, PD, MED, PIP and COLL

8. Excluded Driver Factor

Apply to BI, PD, MED, PIP, COMP and COLL

Tiers 1-25	1.00
Tiers 26-35	1.10
Tiers 36-99	1.20

9. Driving Safety Course Discounts

10%- Apply to BI, PD, MED, PIP and COLL

10. Anti-Theft Device Discount

Apply to COMP Only

Active	5%
Passive	10%

11. Resident Student Discount

20% - Apply to BI, PD and COLL

12. Performance Vehicle Factor

1.20 - Apply to BI, PD, MED, PIP, COMP and COLL

13. Homeownership Discount

Apply to BI, PD, MED. PIP, COMP and COLL

Tiers 1 - 35	0%
Tiers 36-37	3%
Tiers 38 - 40	7%
Tiers 41 - 99	10%

ARKANSAS AUTOMOBILE RATE MODIFICATION SUMMARY

A summary of frequently used rating factors and discounts follows. Refer to manual rules for more detailed information.

14. Sound Receiving and Transmitting

Equipment (Renewals only)

Semi-Annual Premium: \$10 Maximum Limit: \$3000

19. Towing Coverage

Limit	Add'l Semi-Annual
Per Disablement	Premium Per Vehicle
\$75	\$1
\$100	\$2

15. Vehicle Conversion/Customization

Including Pick-ups, Panel Trucks and Vans

Tiers 1 - 25 Tiers 26 - 35 Tiers 36 - 99 \$1 per \$100 of insurance \$3 per \$100 of insurance \$5 per \$100 of insurance

16. Substitute Transportation

In	JI.

Limit		
Per Day/Occurrence	Prer	<u>miums</u>
	Monoline (<u> GrandProtect</u>
\$25/\$ 750		
Tiers 1 - 25	\$12	N/A
Tiers 26 - 35	\$25	N/A
Tiers 36 - 99	\$35	N/A
\$40/\$1200		
Tiers 1 - 25	\$18	\$4
Tiers 26 - 35	\$35	\$7
Tiers 36 - 99	\$50	\$10
\$75/\$ 2250		
Tiers 1 - 25	\$32	\$18
Tiers 26 - 35	\$64	\$36
Tiers 36 - 99	\$90	\$50
\$100/\$3000		
Tiers 1 - 25	\$42	\$28
Tiers 26 - 35	\$84	\$56
Tiers 36 - 99	\$118	\$78

17. Automobile Lease or Loan Gap Coverage

7% of COMP and COLL Premium

18. Custom Sound Equipment Coverage

Custom Audio, Visual & Data Elect. Equip. (Including Accessories)

Semi-Annual Premium per Vehicle:

\$15 per \$500 of insurance Tiers 1-35 Tiers 36-99 \$30 per \$500 of insurance

Tapes, Records, Discs or Other Media Only (\$200 limit)

Semi-Annual Premium per Vehicle:

Tiers 1-25 \$8 Tiers 26-35 \$12 Tiers 36-99 \$16

SERFF Tracking Number: METX-125844645 State: Arkansas

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Supporting Document Schedules

Review Status:

10/23/2008

10/23/2008

10/23/2008

Filed

Filed

Filed

Review Status:

Bypassed -Name: A-1 Private Passenger Auto Filed 10/23/2008

Abstract

Bypass Reason: Not Applicable.

Comments:

Review Status:

Satisfied -Name: APCS-Auto Premium Comparison

Survey

Comments:

Attachments:

PPA Survey Form APCS MPC.PDF PPA Survey Form APCS MCAS.PDF

Review Status:

Satisfied -Name: NAIC loss cost data entry document

Comments: Attachment:

RF-1 Rate Filing Abstract NAIC Loss Cost Data MPC & MCAS.PDF

Bypassed -Name: NAIC Loss Cost Filing Document

for OTHER than Workers' Comp

Bypass Reason: Not Applicable

Comments:

Review Status:

Satisfied -Name: Uniform Transmittal Document- Filed 10/23/2008

Property & Casualty

Comments:

Attachment:

AR - NAIC P&C TRANSMITTAL DOCUMENT.PDF

Created by SERFF on 11/20/2008 04:07 PM

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Review Status:

Satisfied -Name: Cover Letter Filed 10/23/2008

Comments: Attachment:

Cover Letter.PDF

Satisfied -Name: Introduction Review Status:

Filed 10/23/2008

Comments: Attachment:

Introduction.PDF

Review Status:

Satisfied -Name: Proposed Rate Change Filed 10/23/2008

Comments: Attachment:

Proposed Rate Change.PDF

Review Status:

Satisfied -Name: Loss Experience Filed 10/23/2008

Comments:

Attachment:

Loss Experience.PDF

Review Status:

Satisfied -Name: Catastrophe Provision Filed 10/23/2008

Comments:

Attachment:

Catastrophe Provision.PDF

Review Status:

Satisfied -Name: Indication by Coverage Filed 10/23/2008

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Comments:

Attachment:

Indication by Coverage.PDF

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Review Status:

Satisfied -Name: Development Factors Filed 10/23/2008

Comments: Attachment:

Development Factors.PDF

Review Status:

Satisfied -Name: Trend Filed 10/23/2008

Comments:
Attachment:
Trend.PDF

Review Status:

Satisfied -Name: Variable and Flat Expenses Filed 10/23/2008

Comments: Attachment:

Variable and Flat Expenses.PDF

Review Status:

Satisfied -Name: Calculation of Investment Earning Filed 10/23/2008

Comments:

Attachment:

Calculation of Investment Earning.PDF

Review Status:

Satisfied -Name: Profit Provision Explanation Filed 10/23/2008

Comments: Attachment:

Profit Provision Explanation.PDF

Review Status:

Satisfied -Name: Auto Policy Plus Exhibit Filed 10/23/2008

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Comments:

Attachment:

Auto Policy Plus Exhibit.PDF

SERFF Tracking Number: METX-125844645 State: Arkansas
First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Review Status:

Satisfied -Name: ZIP Code Territorial Pages Filed 10/23/2008

Comments: Attachment:

ZIP Code Territorial Pages.PDF

Review Status:

Satisfied -Name: e-mail from Becky Harrington Filed 10/23/2008

Comments: Attachment:

e-mail from Becky Harrington.PDF

Review Status:

Satisfied -Name: RF-1 Rate Filing Abstract NAIC Filed 10/23/2008

Loss Cost Data MPC & MCAS, Objection Response Letter 101708,

Zip Code Changes Exhibit

Comments:

Attachments:

RF-1 Rate Filing Abstract NAIC Loss Cost Data MPC & MCAS.PDF

Objection Response Letter 101708.PDF

Zip Code Changes Exhibit.PDF

Review Status:

Satisfied -Name: RF-1 MPC,RF-1 MCAS Filed 11/20/2008

Comments: Attachments:

RF-1 MPC.PDF

RF-1 MCAS.PDF

Review Status:

Satisfied -Name: Objection Letter Response 11-4-08 Filed 11/20/2008

Comments:

Created by SERFF on 11/20/2008 04:07 PM

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Attachment:

Objection Letter Response 11-4-08.PDF

First Filing Company: Metropolitan Property and Casualty Insurance State Tracking Number: EFT \$125

Company, ...

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Review Status:

Satisfied -Name: Objection Response letter 110708 Filed 11/20/2008

Comments: Attachment:

Objection Response letter 110708.PDF

Review Status:

Satisfied -Name: RF-1 MPC, RF-1 MCAS Filed 11/20/2008

Comments:

Attachments: RF-1 MPC.PDF RF-1 MCAS.PDF

Review Status:

Satisfied -Name: Objection response letter Filed 11/20/2008

Comments: Attachment:

Objection response letter.PDF

Review Status:

Satisfied -Name: RF-1 MPC, RF-1 MCAS Filed 11/20/2008

Comments:
Attachments:
RF-1 MPC.PDF
RF-1 MCAS.PDF

Private Passenger Auto Premium Comparision Survey Form

FORM APCS - last modified August 2005

NAIC Number: Company Name: 241-26298

Metropolitan Property and Casualty Insurance Company

Contact Person: Richard E. Collard Telephone No.: 1-800-257-5049

Email Address: rcollard@metlife.com

Effective Date: 11/30/08 NB and 01/04/09 RB

DISCOUNTS OFFERED: PASSIVE RESTRAINT/AIRBAG AUTO/HOMEOWNERS GOOD STUDENT ANTI-THEFT DEVICE

Over 55 Defensive Driver Discount

\$250/\$500 Deductible Comp./Coll.

20-40 10 5-25 5-10 10 35,40

Assumptions to Use:

1 Liability -Minimum \$25,000 per person

2 Bodily Injury \$50,000 per accident \$25,000 per accident

- 3 Property Damage \$100 deductible per accident
- 4 Comprehensive & Collision \$250 deductible per accident
- 5 The insured has elected to accept: Uninsured motorist property and bodily injury equal to liability coverage
 Underinsured bodily injury equal to liability coverage
 6 Personal Injury Protection of \$5,000 for medical, loss
- wages according to statute and \$5,000 accidental
- 7 If male and female rates are different, use the highest of the two

Submit to:

Arkansas Insurance Department 1200 West Third Street Little Rock. AR 72201-1904

501-371-2800 Telephone:

Email as an attachment insurance.pnc@arkansas.gov You may also attach to a SERFF filing or submit on a compact disk

	Fayetteville				Trumann			Little Rock			Lake Village				Pine Bluff						
Vehicle	Gender Coverages Age	Female 18	Male 18	Male or Female 40	Male or Female 66	Female 18	Male 18	Male or Female 40	Male or Female 66	Female 18	Male 18	Male or Female 40	Male or Female 66	Female 18	Male 18	Male or Female 40	Male or Female 66	Female 18	Male 18	Male or Female 40	Male or Female 66
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
1999 Chevrolet Silverado 1500 2WD "LS" regular cab 119" WB	Minimum Liability with Comprehensive and Collision	\$2,629	\$3,032	\$1,039	\$1,041	\$3,331	\$3,865	\$1,336	\$1,334	\$3,190	\$3,711	\$1,269	\$1,277	\$3,204	\$3,701	\$1,268	\$1,264	\$3,370	\$3,892	\$1,336	\$1,328
	100/300/50 Liability with Comprehensive and Collision	\$2,935	\$3,407	\$1,174	\$1,184	\$3,742	\$4,370	\$1,515	\$1,521	\$3,631	\$4,251	\$1,463	\$1,478	\$3,604	\$4,194	\$1,445	\$1,447	\$3,775	\$4,391	\$1,515	\$1,515
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
2003 Ford Explorer 'XLT' 2WD, 4 door	Minimum Liability with Comprehensive and Collision	\$3,218	\$3,687	\$1,246	\$1,238	\$4,046	\$4,661	\$1,585	\$1,578	\$3,832	\$4,417	\$1,490	\$1,490	\$3,943	\$4,518	\$1,525	\$1,515	\$4,167	\$4,774	\$1,617	\$1,597
	100/300/50 Liability with Comprehensive and Collision	\$3,524	\$4,062	\$1,381	\$1,381	\$4,458	\$5,166	\$1,765	\$1,765	\$4,272	\$4,957	\$1,683	\$1,691	\$4,343	\$5,012	\$1,702	\$1,698	\$4,573	\$5,273	\$1,796	\$1,784
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
2003 Honda Odyssey "EX"	Minimum Liability with Comprehensive and Collision	\$3,145	\$3,606	\$1,219	\$1,213	\$3,966	\$4,569	\$1,556	\$1,548	\$3,765	\$4,345	\$1,464	\$1,464	\$3,847	\$4,413	\$1,492	\$1,480	\$4,079	\$4,674	\$1,578	\$1,568
	100/300/50 Liability with Comprehensive and Collision	\$3,452	\$3,980	\$1,353	\$1,355	\$4,378	\$5,074	\$1,736	\$1,736	\$4,206	\$4,885	\$1,658	\$1,665	\$4,247	\$4,906	\$1,669	\$1,663	\$4,485	\$5,173	\$1,757	\$1,755
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
2005 Toyota Camry LE 3.0L 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$3,785	\$4,321	\$1,453	\$1,435	\$4,735	\$5,427	\$1,839	\$1,819	\$4,438	\$5,091	\$1,702	\$1,695	\$4,647	\$5,306	\$1,782	\$1,761	\$4,939	\$5,634	\$1,895	\$1,866
	100/300/50 Liability with Comprehensive and Collision	\$4,091	\$4,696	\$1,587	\$1,578	\$5,146	\$5,932	\$2,018	\$2,007	\$4,879	\$5,632	\$1,895	\$1,895	\$5,047	\$5,799	\$1,960	\$1,944	\$5,345	\$6,133	\$2,075	\$2,053
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
2003 Cadillac Seville "STS" 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$3,896	\$4,446	\$1,503	\$1,482	\$4,883	\$5,597	\$1,909	\$1,878	\$4,526	\$5,193	\$1,743	\$1,732	\$4,785	\$5,462	\$1,847	\$1,815	\$5,093	\$5,813	\$1,968	\$1,932
	100/300/50 Liability with Comprehensive and Collision	\$4,202	\$4,820	\$1,638	\$1,624	\$5,294	\$6,102	\$2,088	\$2,065	\$4,967	\$5,733	\$1,936	\$1,932	\$5,185	\$5,955	\$2,024	\$1,999	\$5,499	\$6,312	\$2,147	\$2,120
	Minimum Liability	\$1,141	\$1,383	\$499	\$521	\$1,542	\$1,876	\$679	\$706	\$1,609	\$1,958	\$712	\$735	\$1,361	\$1,652	\$597	\$620	\$1,371	\$1,665	\$605	\$628
1998 Chevrolet Cavalier LS 4D Sedan	Minimum Liability with Comprehensive and Collision	\$2,759	\$3,180	\$1,092	\$1,088	\$3,508	\$4,068	\$1,410	\$1,400	\$3,317	\$3,853	\$1,320	\$1,320	\$3,366	\$3,884	\$1,334	\$1,324	\$3,557	\$4,105	\$1,412	\$1,400
	100/300/50 Liability with Comprehensive and Collision	\$3,065	\$3,555	\$1,227	\$1,230	\$3,920	\$4,573	\$1,589	\$1,587	\$3,758	\$4,393	\$1,513	\$1,521	\$3,765	\$4,378	\$1,511	\$1,507	\$3,962	\$4,604	\$1,591	\$1,587

Private Passenger Auto Premium Comparision Survey Form

FORM APCS - last modified August 2005

NAIC Number: Company Name: Contact Person: Telephone No.:

241-26298

Metrpolitan Casualty Insurance Company

Richard E. Collard 1-800-257-5049

rcollard@metlife.com

Email Address: Effective Date: 11/30/08 NB and 01/04/09 RB

DISCOUNTS OFFERED: PASSIVE RESTRAINT/AIRBAG AUTO/HOMEOWNERS GOOD STUDENT ANTI-THEFT DEVICE

Over 55 Defensive Driver Discount

\$250/\$500 Deductible Comp./Coll.

20-40	%
10	%
5-25	%
5-10	%
10	%
25.40	0/

Assumptions to Use:

1 Liability -Minimum \$25,000 per person

2 Bodily Injury \$50,000 per accident \$25,000 per accident

- 3 Property Damage \$100 deductible per accident
- 4 Comprehensive & Collision \$250 deductible per accident
- 5 The insured has elected to accept: Uninsured motorist property and bodily injury equal to liability coverage
 Underinsured bodily injury equal to liability coverage
 6 Personal Injury Protection of \$5,000 for medical, loss
- wages according to statute and \$5,000 accidental
- 7 If male and female rates are different, use the highest of the two

Submit to:

Arkansas Insurance Department 1200 West Third Street Little Rock. AR 72201-1904

501-371-2800 Telephone:

Email as an attachment insurance.pnc@arkansas.gov You may also attach to a SERFF filing or submit on a compact disk

							_				1.50	D. J.				(III			D.	DI. "	
			Fay	etteville Male or	Male or		Trur	mann Male or	Male or		Little	Rock Male or	Male or		Lake \	/illage Male or	Male or		Pine	Bluff Male or	Male or
	Gender	Female	Male	Female	Female	Female	Male	Female	Female	Female	Male	Female 40	Female	Female	Male	Female	Female	Female	Male	Female	Female
Vehicle	Coverages Age	18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
1999 Chevrolet Silverado 1500 2WD "LS" regular cab 119" WB	Minimum Liability with Comprehensive and Collision	\$2,369	\$2,732	\$938	\$944	\$2,999	\$3,483	\$1,205	\$1,203	\$2,876	\$3,346	\$1,147	\$1,152	\$2,886	\$3,335	\$1,143	\$1,143	\$3,040	\$3,508	\$1,203	\$1,199
	100/300/50 Liability with Comprehensive and Collision	\$2,644	\$3,067	\$1,061	\$1,069	\$3,372	\$3,937	\$1,367	\$1,371	\$3,272	\$3,834	\$1,320	\$1,332	\$3,247	\$3,779	\$1,305	\$1,307	\$3,405	\$3,959	\$1,365	\$1,365
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
2003 Ford Explorer 'XLT' 2WD, 4 door	Minimum Liability with Comprehensive and Collision	\$2,898	\$3,321	\$1,123	\$1,121	\$3,645	\$4,198	\$1,431	\$1,424	\$3,452	\$3,982	\$1,344	\$1,346	\$3,549	\$4,068	\$1,375	\$1,369	\$3,758	\$4,304	\$1,457	\$1,441
	100/300/50 Liability with Comprehensive and Collision	\$3,173	\$3,656	\$1,246	\$1,246	\$4,017	\$4,653	\$1,593	\$1,591	\$3,847	\$4,469	\$1,517	\$1,525	\$3,910	\$4,512	\$1,537	\$1,533	\$4,122	\$4,754	\$1,619	\$1,607
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
2003 Honda Odyssey "EX"	Minimum Liability with Comprehensive and Collision	\$2,833	\$3,249	\$1,102	\$1,100	\$3,570	\$4,113	\$1,404	\$1,398	\$3,395	\$3,918	\$1,322	\$1,324	\$3,465	\$3,974	\$1,346	\$1,338	\$3,680	\$4,216	\$1,422	\$1,414
	100/300/50 Liability with Comprehensive and Collision	\$3,108	\$3,584	\$1,225	\$1,225	\$3,943	\$4,567	\$1,566	\$1,566	\$3,791	\$4,405	\$1,496	\$1,503	\$3,826	\$4,419	\$1,507	\$1,502	\$4,044	\$4,666	\$1,583	\$1,580
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
2005 Toyota Camry LE 3.0L 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$3,411	\$3,890	\$1,310	\$1,299	\$4,263	\$4,887	\$1,661	\$1,640	\$3,999	\$4,588	\$1,535	\$1,531	\$4,187	\$4,778	\$1,607	\$1,591	\$4,454	\$5,078	\$1,708	\$1,683
	100/300/50 Liability with Comprehensive and Collision	\$3,686	\$4,226	\$1,433	\$1,424	\$4,635	\$5,341	\$1,823	\$1,808	\$4,395	\$5,076	\$1,708	\$1,710	\$4,547	\$5,222	\$1,769	\$1,755	\$4,818	\$5,528	\$1,870	\$1,849
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
2003 Cadillac Seville "STS" 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$3,512	\$4,003	\$1,355	\$1,340	\$4,395	\$5,041	\$1,722	\$1,695	\$4,077	\$4,680	\$1,574	\$1,562	\$4,308	\$4,918	\$1,663	\$1,642	\$4,592	\$5,240	\$1,773	\$1,741
	100/300/50 Liability with Comprehensive and Collision	\$3,787	\$4,339	\$1,478	\$1,464	\$4,768	\$5,495	\$1,884	\$1,862	\$4,473	\$5,168	\$1,747	\$1,741	\$4,668	\$5,363	\$1,825	\$1,806	\$4,957	\$5,690	\$1,934	\$1,907
	Minimum Liability	\$1,030	\$1,246	\$450	\$474	\$1,388	\$1,691	\$614	\$638	\$1,451	\$1,767	\$644	\$665	\$1,227	\$1,488	\$538	\$564	\$1,240	\$1,505	\$544	\$567
1998 Chevrolet Cavalier LS 4D Sedan	Minimum Liability with Comprehensive and Collision	\$2,488	\$2,867	\$985	\$985	\$3,159	\$3,664	\$1,273	\$1,264	\$2,989	\$3,473	\$1,191	\$1,193	\$3,030	\$3,498	\$1,203	\$1,199	\$3,210	\$3,701	\$1,273	\$1,264
	100/300/50 Liability with Comprehensive and Collision	\$2,763	\$3,202	\$1,108	\$1,110	\$3,531	\$4,118	\$1,435	\$1,431	\$3,385	\$3,960	\$1,365	\$1,373	\$3,391	\$3,943	\$1,365	\$1,363	\$3,574	\$4,152	\$1,435	\$1,429

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1		This	s filing transmittal is part of Company Tracking #		
2			ling is an adoption of an advisory organization loss cost filing, give name Advisory Organization and Reference/ Item Filing Number		
			Company Name		Company NAIC Number
3	3.	A.	Metropolitan Property and Casualty Insurance Company	B.	241-26298

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4	Α.	19.0 Personal Auto	В.	19.0001 Private Passenger Auto (PPA)

5.

					FOR LOSS COSTS	ONLY	
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8					
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6.	5 Year History	Rate Change History
----	----------------	---------------------

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
2005	942	-3.1	3/31/2005	982	521	53.1	57.3
2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3
	_						

7.

٠	Expense Constants	Selected Provisions
	A. Total Production Expense	24.9
	B. General Expense	3.8
	C. Taxes, License & Fees	3.04
	D. Underwriting Profit	
	& Contingencies	5.07
	E. Other (explain)	
	F. TOTAL	36.81

8.	N/A	Apply Lost Cost Factors to Future filings?	(Y or N)
----	-----	--	----------

9. 65.8 Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):

Old 11 to new territory 11 not including Auto Policy Plus in tiers 1-17.

10. -11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):

Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17.

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

		Company Name		Company NAIC Number
3.	A.	Metropolitan Casualty Insurance Company	В.	241-40169

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.	19.0 Personal Auto	B.	19.0001 Private Passenger Auto (PPA)

5.

(4)			FOR LOSS COSTS ONLY						
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)		
COVERAGE	Indicated	Requested		Loss Cost	Selected	Expense	Co. Current		
(See Instructions)	% Rate Level Change	% Rate Level Change	Expected Loss Ratio	Modification	Loss Cost	Constant	Loss Cost		
Dodily Injury	5.5		LOSS Rallo	Factor	Multiplier	(If Applicable)	Multiplier		
Bodily Injury		2.8							
Property Damage	19.5	8.5							
UM/IUM	-4.7	-0.4							
UMPD	18.3	5.0							
Medical Payments	1.5	-0.7							
Personal Injury Protection	14.6	1.9							
Comprehensive	-0.1	0.1							
Collision	-4.7	-0.8							
Towing	-16.0	0.0							
TOTAL OVERALL EFFECT	3.6	2.0							

6.	5 Year History	Rate Change History

•	•			•			
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
2005	942	-3.1	3/31/2005	982	521	53.1	57.3
2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3

Expense Constants	Selected Provisions
A. Total Production Expense	24.90
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07

8. N/A Apply Lost Cost Factors to Future filings? (Y or N)

9. 65.8 Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):

10. -11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):

Old 11 to new territory 11 not including Auto Policy Plus in tiers 1-17.

Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17.

E. Other (explain)
F. TOTAL

36.81

Property & Casualty Transmittal Document

1.	Reserved for Insurance I			oartment Us	e only				
				ne filing is received:					
	b. Analyst								
		sition:							
				tion of the fili	ing:				
		e. Effecti	ve date d	of filing:					
			New Bus	siness					
			Renewa	l Business					
		f. State F			l .				
İ		g. SERFI		<u>į</u> .					
		h. Subjec		·					
		Gabjec	<i></i> 						
3.	Group Name							Group NAIC #	
	Metropolitan Property and Ca	asualty Insurance C	ompany					241	
4.	Company Name(s)			Domicile	NAIC #	FEIN:	H	State #	
	Metropolitan Property and Ca	acualty Incurance		Domicie	IVAIC #	I LIIN 1	7	State #	
	Company	asually ilisurance		RI	26298	13-272	25//1		
	, ,	maa Cammanii				1			
	Metropolitan Casualty Insura	ance Company		RI	40169	05-039	93243		
5.	Company Tracking Numbe	PA A	R000540	CGR01					
Conto	ct Info of Filer(s) or Corpora	4- Office (a) Fine al.							
Conta									
6.	Name and address	Title		ee number] phone #s	FAX	#		e-mail	
		Title			FAX	#		e-mail	
	Name and address	Title Sr. State Filing	Tele	ohone #s			ihatto		
	Name and address Jacqueline A. Hattoy	Title	Tele		FAX 401-827		jhatto	e-mail ory@metlife.com	
	Name and address Jacqueline A. Hattoy 700 Quaker Lane	Title Sr. State Filing	Tele	ohone #s			jhatto		
	Name and address Jacqueline A. Hattoy	Title Sr. State Filing	Tele	ohone #s			jhatto		
	Name and address Jacqueline A. Hattoy 700 Quaker Lane	Title Sr. State Filing	Telej 800-2	257-5049	401-827		jhatto		
	Name and address Jacqueline A. Hattoy 700 Quaker Lane	Title Sr. State Filing	Telej 800-2	257-5049	401-827		jhatto		
	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887 Signature of authorized file	Title Sr. State Filing Specialist	Telej 800-2	ohone #s	401-827		jhatto		
6.	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887	Title Sr. State Filing Specialist	800-2	257-5049	401-827		jhatto		
7. 8.	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887 Signature of authorized file Please print name of authorized	Title Sr. State Filing Specialist er orized filer	800-	phone #s 257-5049 guelin & Zlas	401-827		jhatto		
7. 8. Filing	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887 Signature of authorized file Please print name of authorized Information (see General Insertice)	Title Sr. State Filing Specialist er orized filer	800-2	guelin a Handline A. Hatto	401-827		jhatto		
7. 8. Filing 9.	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887 Signature of authorized file Please print name of authorized file Information (see General Ins	Title Sr. State Filing Specialist er orized filer structions for descrip	Soo-: Jacque tions of t	gueline A. Hattothese fields) ersonal Auto	401-827	-3929			
7. 8. Filing 9. 10.	Name and address Jacqueline A. Hattoy 700 Quaker Lane Warwick RI 02887 Signature of authorized file Please print name of authorized Information (see General Instance (TOI) Sub-Type of Insurance (Su	Title Sr. State Filing Specialist er orized filer structions for descrip	Soo-: Jacque tions of t	guelin a Handline A. Hatto	401-827	-3929			
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PC TD-1 pg 1 of 2
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Property & Casualty Transmittal Document

20.	This filing transmittal is part of Company Tracking # PA AR00054CGR01
21.	Filing Description [This area can be used in lieu of a cover letter or filing memorandum and is free-form text]

AR MPC/MCAS Auto rate and rule revision. Please refer to the filing introduction for details.

22.	Filing Fees (Filer must provide check # and fee amount if applicable.)
	[If a state requires you to show how you calculated your filing fees, place that calculation below]
	Chaole #
	Check #: Amount:

Refer to each state's checklist for additional state specific requirements or instructions on calculating fees.

PC TD-1 pg 2 of 2

^{***}Refer to each state's checklist for additional state specific requirements (i.e. # of additional copies required, other state specific forms, etc.)

MetLife Auto & Home® 700 Quaker Lane Warwick, RI 02887



October 3, 2008

The Honorable Julie Benafield Bowman Commissioner of Insurance Arkansas Insurance Department 1200 West Third Street Little Rock, Arkansas 72201-1904

RE: METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY

METROPOLITAN CASUALTY INSURANCE COMPANY

Private Passenger Automobile Program

Rate and Rule Revision

Dear Commissioner Benafield Bowman:

Pursuant to applicable Arkansas Insurance Laws, Metropolitan Property and Casualty Insurance Company and Metropolitan Casualty Insurance Company hereby submit a revision of their Private Passenger Automobile Insurance Programs' rates and rules. We have enclosed an explanatory memorandum which describes the proposed changes in detail.

We propose to implement this filing with respect to new business written on and after November 30, 2008 and with respect to renewal business effective on and after January 4, 2009.

If you have any questions regarding this SERFF submission, an objection letter should be submitted through SERFF to Jacqueline Hattoy. In addition, Jacqueline Hattoy can be reached by telephone at (401) 827-2949 or by e-mail at jhattoy@metlife.com.

Sincerely,

Richard E. Collard

Richard E. Colland

Manager

State Filings

Arkansas Automobile Rate Revision

Introduction

The automobile rates currently used by Metropolitan Property & Casualty Insurance Company and Metropolitan Casualty Insurance Company were filed with the Arkansas Insurance Department, effective March 15, 2008.

The following changes are proposed effective November 30, 2008 for New Business and January 4, 2009 for Renewal Business:

I. Rate Change

	Liability	No Fault	Phys Dam	Total
Base Rates	4.1%	1.9%	-0.5%	2.0%
Overall	4.1%	1.9%	-0.5%	2.0%

II. Summary

1. Base Rates

Base Rates are revised by territory and coverage.

2. Model Year Factors

Rate Pages have been updated to display factors for model year 2009 for Comprehensive and Collision coverages.

3. Auto Policy Plus

The Auto Policy Plus discount percentages and tier variations have changed as follows:

Present		Propos	<u>ed</u>
1-35:	10%	1-17:	13%
36-37:	7%	18-35:	10%
38-40:	3%	36-37:	7%
41-99:	0%	38-40:	3%
		41-99:	0%

4. New Business Tier Assignment Changes

Updates will be implemented which will impact Tier Point Assignments for Conditions: 1a, 1d, 5e, 5g, 5h, 7e, 7f, 7g, 10b, 10c, and 20.

Renewal Business Tier Assignment Changes

Updates will be implemented which will impact Tier Point Assignments for Condition 2.

5. Territory Changes

Zip code deletions and reconfigurations have been made based on loss experience and/or supporting field input. These changes relate to specific zip codes from territory 5 "Central" which have been moved to both 11 and 28. Zip Codes from territory 23 "NW County's" have been moved to territory 27. In addition, two newly created territories 29("Crawford/Sebastian") and 30 ("Benton/Washington") have been formed from zip codes derived from existing territories 3 and 9. Please refer to the zip code change exhibit provided.

Private Passenger Automobile

ARKANSAS

SUMMARY OF RATE LEVEL INDICATIONS

	Acc Yr Ending			
•	03/2008	Projected	Indicated	Proposed
	Onlevel	Loss &	Rate	Rate
Coverage	Earn Prem.	LAE Ratio	<u>Change</u>	<u>Change</u>
Bodily Injury	687,555	79.2%	5.5%	2.8%
Property Damage	472,808	94.6%	19.5%	8.5%
Medical Payments	4,109	83.0%	1.5%	-0.7%
Uninsured/Underinsured Motorist - BI	244,922	35.9%	-4.7%	-0.4%
Uninsured Motorist - PD	34,522	134.0%	18.3%	5.0%
Liability Coverage	1,443,916	77.8%	8.6%	4.1%
No Fault	93,941	111.8%	14.6%	1.9%
Comprehensive	329,602	58.4%	-0.1%	0.1%
Collision	837,339	52.8%	-4.7%	-0.8%
Towing	9,675	19.9%	-16.0%	0.0%
Physical Damage Coverage	1,176,616	54.0%	-3.5%	-0.5%
Total	2,714,474	68.4%	3.6%	2.0%

Private Passenger Automobile

ARKANSAS

PROPOSED RATE LEVEL CHANGE

	Territory	ВІ	PD	MED	UMBI/UIMBI	UMPD	NF	COMP	COLL	TOW	LIAB	NF	PHYS	TOTAL
1	Scatterd	8.5%	8.0%	-0.7%	-0.7%	-0.7%	-0.7%	0.2%	0.2%	0.0%	6.1%	-0.7%	0.2%	3.2%
2	NWLtlRock	4.6%	15.1%	-0.7%	-0.7%	-0.7%	2.7%	-0.7%	4.7%	0.0%	6.8%	2.7%	3.5%	5.3%
3	FtSmith	-0.7%	11.1%	-0.7%	-0.7%	-0.7%	10.7%	0.4%	-4.7%	0.0%	3.2%	10.7%	-3.2%	0.6%
4	MphsSub	3.1%	8.7%	-0.7%	-0.7%	-0.7%	-0.7%	-0.1%	-5.1%	0.0%	4.1%	-0.7%	-3.3%	0.2%
5	Central	2.8%	9.6%	-0.7%	-0.7%	-0.7%	12.1%	0.3%	-1.8%	0.0%	4.3%	12.1%	-1.2%	1.7%
6	Txarkna	8.5%	9.2%	-0.7%	-0.7%	-0.7%	2.8%	0.0%	-1.6%	0.0%	6.4%	2.8%	-1.1%	3.2%
7	ElDorado	5.5%	9.2%	-0.7%	-0.7%	-0.7%	3.1%	0.0%	0.2%	0.0%	4.9%	3.1%	0.1%	2.4%
8	Jnsboro	7.6%	17.9%	-0.7%	-0.7%	10.3%	2.4%	0.1%	-1.3%	0.0%	9.6%	2.4%	-0.8%	4.7%
9	Fyettvle	-0.7%	0.7%	-0.7%	-0.7%	11.7%	-0.7%	0.3%	0.9%	0.0%	0.1%	-0.7%	0.7%	0.3%
10	HotSpring	4.6%	11.5%	-0.7%	-0.7%	32.4%	9.2%	0.3%	-3.5%	0.0%	6.4%	9.2%	-2.5%	3.5%
11	Conway	7.6%	12.3%	-0.7%	-0.7%	-0.7%	2.5%	0.2%	-4.0%	0.0%	7.6%	2.5%	-2.6%	2.9%
12	Saline	5.8%	9.2%	-0.7%	9.2%	-0.7%	9.9%	0.2%	4.3%	0.0%	7.3%	9.9%	3.1%	5.4%
21	S Cntys	7.5%	5.4%	-0.7%	-0.7%	-0.7%	2.6%	0.1%	6.2%	0.0%	5.8%	2.6%	4.3%	5.0%
22	NE Cntys	4.9%	20.4%	-0.7%	-0.7%	10.3%	2.7%	0.1%	2.6%	0.0%	9.5%	2.7%	1.7%	5.8%
23	NW Cntys	7.9%	4.7%	-0.7%	-0.7%	-0.7%	-0.7%	0.1%	-2.6%	0.0%	5.4%	-0.7%	-1.7%	2.3%
24	PinBluff	0.4%	5.3%	-0.7%	-0.7%	-0.7%	2.5%	0.0%	-4.6%	0.0%	1.5%	2.5%	-3.3%	-0.6%
25	SELtIRck	2.1%	15.3%	-0.7%	-0.7%	-0.7%	-0.7%	0.5%	1.1%	0.0%	6.3%	-0.7%	0.9%	4.0%
26	HtSprgVI	8.6%	15.6%	-0.7%	-0.7%	-0.7%	2.6%	0.3%	-0.2%	0.0%	8.6%	2.6%	-0.1%	4.5%
27	MorrilRussell	8.5%	7.9%	-0.7%	-0.7%	-0.7%	3.1%	0.1%	-1.7%	0.0%	5.8%	3.1%	-1.1%	2.6%
28	Central2	3.0%	10.0%	-0.7%	10.3%	-0.7%	5.7%	0.3%	5.4%	0.0%	6.3%	5.7%	3.7%	5.2%
29	Crawford/Set	-0.7%	6.7%	-0.7%	-0.7%	-0.7%	-0.7%	0.4%	-5.3%	0.0%	1.9%	-0.7%	-3.6%	-0.5%
30	Benton/Wash	-0.7%	2.1%	-0.7%	-0.7%	11.7%	-0.7%	0.3%	-7.8%	0.0%	0.6%	-0.7%	-5.4%	-2.1%
	TOTAL	2.8%	8.5%	-0.7%	-0.4%	5.0%	1.9%	0.1%	-0.8%	0.0%	4.1%	1.9%	-0.5%	2.0%

Total Limits Accident Year Loss Experience (Developed, Onlevel, & Trended)

Private Passenger Automobile

ARKANSAS

						Tota	ıls
Year Ending:	03/04	03/05	03/06	03/07	03/08	3-Yr	5-Yr
DODILY INTIDY	FO 1	20 5	24.0	117 0	F2 0	71 0	65.6
BODILY INJURY	59.1	20.5	34.2	117.8	53.8	71.8	65.6
PROPERTY DAMAGE	91.0	60.1	103.8	73.6	77.4	81.4	80.1
MEDICAL PAYMENTS	0.0	0.0	170.9	0.0	63.8	49.7	49.7
UNINSURED MOTORIST - BI	0.0	8.4	0.0	18.7	72.3	39.8	33.4
UNINSURED MOTORIST - PD	140.9	245.1	69.9	189.3	90.7	121.6	131.1
LIABILITY:	60.6	34.9	52.0	87.2	65.5	70.3	66.0
NO FAULT:	109.1	22.2	116.5	66.4	117.4	99.8	93.0
COMPREHENSIVE	88.8	28.8	42.7	35.9	45.3	41.7	44.5
COLLISION	40.8	52.5	53.8	49.3	37.7	44.5	44.9
TOWING	22.2	17.8	25.4	15.4	13.0	16.3	17.0
PHYSICAL DAMAGE:	53.6	45.7	50.5	45.4	39.5	43.5	44.5
TOTAL:	59.1	39.1	53.4	68.2	55.4	59.4	57.4
Earned Premium (000):	\$698	\$747	\$1,125	\$1,949	\$2,601	\$5,675	\$7,120

Loss Data Evaluated as of 03/31/08

TERRITORIAL LOSS RATIO

Private Passenger Automobile

ARKANSAS
TOTAL LIMITS STATE TOTAL (Developed, Onlevel, & Trended)
(Losses evaluated as of 03/31/08)

	Expo.						Tot	als
Territory	Distrib	03/04	03/05	03/06	03/07	03/08	3-Yr	5-Yr
1 Scatterd	2.8	0.0	49.7	3.6	29.9	60.7	41.1	39.3
2 NWLtlRock	18.4	83.1	38.8	123.9	40.7	58.6	61.6	61.7
3 FtSmith	8.6	73.4	11.6	43.1	43.7	43.3	43.4	43.0
4 MphsSub	1.5	12.8	133.3	9.8	32.0	26.8	24.0	42.1
5 Central	0.2	0.0	3.6	0.0	0.0	0.0	0.0	0.5
6 Txarkna	0.2	17.8	0.0	43.5	7.0	0.0	15.4	13.6
7 ElDorado	0.8	3.3	0.0	0.0	0.0	54.1	36.0	33.1
8 Jnsboro	4.3	61.7	1.4	38.8	85.8	79.7	76.0	70.0
9 Fyettvle	17.4	110.8	71.4	35.3	66.8	32.9	45.2	49.8
10 HotSpring	1.8	95.8	1.7	0.5	231.3	56.6	84.1	70.8
11 Conway	3.1	41.2	0.0	4.9	687.3	88.9	256.6	225.5
12 Saline	1.3	204.1	70.9	20.1	84.3	227.6	114.8	122.4
21 S Cntys	2.0	2.3	37.7	36.6	193.4	44.6	88.8	64.4
22 NE Cntys	2.3	19.7	8.6	65.3	133.0	114.8	106.6	72.6
23 NW Cntys	3.9	55.3	26.9	21.2	35.3	53.6	41.2	41.2
24 PinBluff	1.5	3.7	71.1	0.0	9.7	2.6	4.4	14.1
25 SELtlRck	3.1	12.6	8.5	179.1	44.1	2.6	66.9	47.9
26 HtSprgVl	0.8	11.8	58.9	57.4	36.5	126.8	88.5	75.4
27 MorrilRusse	0.6	0.0	0.0	0.0	30.0	0.5	11.8	10.9
28 Central2	2.9	44.8	41.3	117.0	50.1	180.9	121.8	101.3
29 Crawford/Se	3.6	0.0	122.1	17.6	40.6	61.4	44.8	46.7
30 Benton/Wash	18.7	70.0	30.0	17.1	35.5	45.0	35.9	36.9
Statewide	100.0	59.1	39.1	53.4	68.2	55.4	59.4	57.4

Determination of Catastrophe Allowance ARKANSAS Comprehensive

Loss Data as of: 03/2008

Accident <u>Year</u>	A Comprehensive Loss and ALAE excl Catastrophe	B Comprehensive Catastrophe Loss and ALAE	C Comprehensive Loss and ALAE incl Catastrophe	D=1+(B/A) Cat/Non-Cat <u>Provision</u>
20011	\$20,292	\$7,169	\$27,462	1.353
20021	\$56,782	\$1,090	\$57,872	1.019
20031	\$38,024	\$6,376	\$44,400	1.168
20041	\$36,128	\$0	\$36,128	1.000
20051	\$14,417	\$2,861	\$17,278	1.198
20061	\$35,350	\$148,862	\$184,213	5.211
20071	\$62,620	\$0	\$62,620	1.000
20081	\$125,780	\$23,785	\$149,565	1.189

Selected Catastrophe Provision:

1.250

Private Passenger Automobile

ARKANSAS

BODILY INJURY RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		266,013	459,837	615,892
2)	On Level Factors		1.208	1.163	1.116
3)	Historical Premium Trend Factors		0.908	0.953	1.000
4)	Projected Premium Trend Factors		0.946	0.946	0.946
5)	Current On-Level Trended Earned Premium	1×2×3×4	276,122	482,185	650,281
6)	Incurred Loss & ALAE		110,168	610,807	347,329
7)	Development Factors		1.000	1.050	1.103
8)	Historical Loss Trend Factors		0.939	0.969	1.000
9)	Projected Loss Trend Factors		0.913	0.913	0.913
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	94,465	567,529	349,695
11)	Projected Loss & ALAE Ratios	10/5	34.2%	117.7%	53.8%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			70.3%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			79.2%
17)	Credibility				29.8%
18)	Complement of Credibility Permissible	le Loss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				70.6%
20)	Indicated Rate Change				5.5%

Private Passenger Automobile

ARKANSAS

PROPERTY DAMAGE RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		188,000	321,890	429,421
2)	On Level Factors		1.217	1.158	1.101
3)	Historical Premium Trend Factors		0.908	0.953	1.000
4)	Projected Premium Trend Factors		0.922	0.922	0.922
5)	Current On-Level Trended Earned Premium	1×2×3×4	191,506	327,495	435,804
6)	Incurred Loss & ALAE		190,325	211,171	278,352
7)	Development Factors		1.000	1.100	1.177
8)	Historical Loss Trend Factors		1.013	1.007	1.000
9)	Projected Loss Trend Factors		1.030	1.030	1.030
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	198,667	240,891	337,543
11)	Projected Loss & ALAE Ratios	10/5	103.7%	73.6%	77.5%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			84.0%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			94.6%
17)	Credibility				47.0%
18)	Complement of Credibility Permissible Lo	oss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				79.9%
20)	Indicated Rate Change				19.5%

Private Passenger Automobile

ARKANSAS

MEDICAL EXPENSE RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		492	2,373	4,109
2)	On Level Factors		1.000	1.000	1.000
3)	Historical Premium Trend Factors		1.000	1.000	1.000
4)	Projected Premium Trend Factors		1.000	1.000	1.000
5)	Current On-Level Trended Earned Premium	1×2×3×4	492	2,373	4,109
6)	Incurred Loss & ALAE		1,000	0	3,000
7)	Development Factors		0.981	0.959	0.958
8)	Historical Loss Trend Factors		0.939	0.969	1.000
9)	Projected Loss Trend Factors		0.913	0.913	0.913
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	841	0	2,623
11)	Projected Loss & ALAE Ratios	10/5	170.9%	0.0%	63.8%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			73.6%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			83.0%
17)	Credibility				6.1%
18)	Complement of Credibility Permissible L	oss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				67.9%
20)	Indicated Rate Change				1.5%

Private Passenger Automobile

ARKANSAS

NO FAULT RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		41,847	73,279	93,932
2)	On Level Factors		1.019	1.001	1.000
3)	Historical Premium Trend Factors		0.843	0.918	1.000
4)	Projected Premium Trend Factors		0.923	0.923	0.923
5)	Current On-Level Trended Earned Premium	1×2×3×4	33,184	62,165	86,749
6)	Incurred Loss & ALAE		31,474	35,301	80,063
7)	Development Factors		1.023	1.064	1.261
8)	Historical Loss Trend Factors		1.190	1.091	1.000
9)	Projected Loss Trend Factors		1.008	1.008	1.008
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	38,627	41,303	101,757
11)	Projected Loss & ALAE Ratios	10/5	116.4%	66.4%	117.3%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			99.2%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			111.8%
17)	Credibility				21.7%
18)	Complement of Credibility Permissible Los	ss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				76.7%
20)	Indicated Rate Change				14.6%

Private Passenger Automobile

ARKANSAS

UNINSURED/UNDERINSURED MOTORIST BODILY INJURY RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		99,168	181,396	244,610
2)	On Level Factors		1.024	1.016	1.001
3)	Historical Premium Trend Factors		1.004	1.002	1.000
4)	Projected Premium Trend Factors		0.989	0.989	0.989
5)	Current On-Level Trended Earned Premium	1x2x3x4	100,867	182,740	242,327
6)	Incurred Loss & ALAE		0	30,298	106,881
7)	Development Factors		1.146	1.273	1.794
8)	Historical Loss Trend Factors		0.939	0.969	1.000
9)	Projected Loss Trend Factors		0.913	0.913	0.913
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	0	34,139	175,117
11)	Projected Loss & ALAE Ratios	10/5	0.0%	18.7%	72.3%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			31.8%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			35.9%
17)	Credibility				10.1%
18)	Complement of Credibility Permissible	Loss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				63.8%
20)	Indicated Rate Change				-4.7%

Private Passenger Automobile

ARKANSAS

UNINSURED MOTORIST PROPERTY DAMAGE RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		10,650	23,239	32,647
2)	On Level Factors		1.051	1.051	1.057
3)	Historical Premium Trend Factors		0.976	0.988	1.000
4)	Projected Premium Trend Factors		0.991	0.991	0.991
5)	Current On-Level Trended Earned Premium	1×2×3×4	10,827	23,914	34,217
6)	Incurred Loss & ALAE		7,450	49,059	35,288
7)	Development Factors		0.989	0.979	1.019
8)	Historical Loss Trend Factors		1.191	1.091	1.000
9)	Projected Loss Trend Factors		0.863	0.863	0.863
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	7,573	45,233	31,034
11)	Projected Loss & ALAE Ratios	10/5	69.9%	189.2%	90.7%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			118.9%
14)	ULAE Factor				1.127
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			134.0%
17)	Credibility				18.2%
18)	Complement of Credibility Permissible Lo	ss & LAE Ratio			66.9%
19)	Credibility Weighted Loss & LAE Ratio				79.1%
20)	Indicated Rate Change				18.3%

Private Passenger Automobile

ARKANSAS

COMPREHENSIVE RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		170,118	279,524	348,194
2)	On Level Factors		0.764	0.852	0.947
3)	Historical Premium Trend Factors		0.914	0.956	1.000
4)	Projected Premium Trend Factors		0.998	0.998	0.998
5)	Current On-Level Trended Earned Premium	1×2×3×4	118,517	227,194	329,019
6)	Incurred Loss & ALAE		35,350	62,620	125,780
7)	Development Factors		1.000	1.000	1.000
8)	Historical Loss Trend Factors		1.210	1.100	1.000
9)	Projected Loss Trend Factors		1.184	1.184	1.184
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	50,634	81,540	148,894
11)	Projected Loss & ALAE Ratios	10/5	42.7%	35.9%	45.3%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			41.2%
14)	ULAE Factor				1.134
15)	Catastrophe Provision				1.250
16)	Projected Loss & LAE Ratio	13×14×15			58.4%
17)	Credibility				50.9%
18)	Complement of Credibility Permissible L	oss & LAE Ratio			58.5%
19)	Credibility Weighted Loss & LAE Ratio				58.5%
20)	Indicated Rate Change				-0.1%

Private Passenger Automobile

ARKANSAS

COLLISION RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		344,655	600,839	822,970
2)	On Level Factors		0.901	0.988	1.017
3)	Historical Premium Trend Factors		0.984	0.992	1.000
4)	Projected Premium Trend Factors		1.036	1.036	1.036
5)	Current On-Level Trended Earned Premium	1×2×3×4	316,358	610,123	867,209
6)	Incurred Loss & ALAE		165,442	319,162	391,862
7)	Development Factors		1.000	1.000	0.966
8)	Historical Loss Trend Factors		1.191	1.091	1.000
9)	Projected Loss Trend Factors		0.863	0.863	0.863
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	170,027	300,538	326,599
11)	Projected Loss & ALAE Ratios	10/5	53.7%	49.3%	37.7%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			46.5%
14)	ULAE Factor				1.134
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			52.8%
17)	Credibility				47.8%
18)	Complement of Credibility Permissible I	Loss & LAE Ratio			58.5%
19)	Credibility Weighted Loss & LAE Ratio				55.8%
20)	Indicated Rate Change				-4.7%

Private Passenger Automobile

ARKANSAS

TOWING RATE LEVEL INDICATIONS

			03/2006	03/2007	03/2008
1)	Earned Premium		4,309	7,077	9,679
2)	On Level Factors		0.947	0.992	1.000
3)	Historical Premium Trend Factors		1.000	1.000	1.000
4)	Projected Premium Trend Factors		1.000	1.000	1.000
5)	Current On-Level Trended Earned Premium	1×2×3×4	4,082	7,017	9,675
6)	Incurred Loss & ALAE		1,037	1,082	1,184
7)	Development Factors		1.000	1.001	1.066
8)	Historical Loss Trend Factors		1.000	1.000	1.000
9)	Projected Loss Trend Factors		1.000	1.000	1.000
10)	Ultimate Trended Incurred Loss & ALAE	6×7×8×9	1,037	1,083	1,262
11)	Projected Loss & ALAE Ratios	10/5	25.4%	15.4%	13.0%
12)	Yearly Weight		30.0%	35.0%	35.0%
13)	Projected Loss & ALAE Ratio	11×12			17.6%
14)	ULAE Factor				1.134
15)	Catastrophe Provision				1.000
16)	Projected Loss & LAE Ratio	13×14×15			19.9%
17)	Credibility				24.3%
18)	Complement of Credibility Permissible Lo	oss & LAE Ratio			58.5%
19)	Credibility Weighted Loss & LAE Ratio				49.1%
20)	Indicated Rate Change				-16.0%

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

BODILY INJURY Total Limits Incurred Losses

Accident Year			— Months of Deve	elonment —		
Ending	<u>12</u>	<u>24</u>	<u>36</u>	48	<u>60</u>	over 60
Mar-00	37,836	35,121	32,766	32,766	32,766	32,766
Mar-01	87,583	75,073	75,073	75,073	75,073	75,073
Mar-02	22,440	37,218	25,631	25,631	25,631	25,631
Mar-03	33,098	103,509	120,193	120,872	121,344	121,344
Mar-04	58,313	105,985	117,340	114,662	114,662	
Mar-05	38,874	40,974	42,509	42,508		
Mar-06	103,499	109,884	110,168			
Mar-07	595,703	610,807				
Mar-08	347,329					
			— Development I	Factors ——		_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	over 60
Mar-00					1.000	1.000
Mar-01				1.000	1.000	1.000
Mar-02			0.689	1.000	1.000	1.000
Mar-03		3.127	1.161	1.006	1.004	1.000
Mar-04		1.818	1.107	0.977	1.000	
Mar-05		1.054	1.037	1.000		
Mar-06		1.062	1.003			
Mar-07		1.025				
ARKANSAS Av	•	1.617	0.999	0.997	1.001	1.000
THREE YR AV	G	1.047	1.049	0.994	1.001	1.000
AVG EX HI/LO		1.311	1.049	1.000	1.000	1.000
WEIGHTED A\	/G	1.171	1.046	0.995	1.001	1.000
			—— Selected Fa	actors ———		
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	60-ULT
Selected Facto	r	1.050	1.050	1.000	1.000	1.000
To Ultimate		1.103	1.050	1.000	1.000	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

PROPERTY DAMAGE Total Limits Incurred Losses

Accident Year			Months of Deve	Normont		
<u>Ending</u>	<u>12</u>	<u>24</u>	— Months of Deve 36	48	<u>60</u>	over 60
					_	
Mar-00	65,067	73,235	73,235	73,235	73,235	73,235
Mar-01	30,995	30,247	30,247	30,247	30,247	30,247
Mar-02	59,912	64,161	64,161	64,161	64,161	64,161
Mar-03	79,064	83,468	83,468	106,405	87,674	88,205
Mar-04	79,168	78,675	95,925	90,400	90,400	
Mar-05	59,729	66,919	66,919	66,919		
Mar-06	170,374	172,412	190,325			
Mar-07	194,992	211,171				
Mar-08	278,352					
			 Development F 	actors ——		_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-00					1.000	1.000
Mar-01				1.000	1.000	1.000
Mar-02			1.000	1.000	1.000	1.000
Mar-03		1.056	1.000	1.275	0.824	1.006
Mar-04		0.994	1.219	0.942	1.000	
Mar-05		1.120	1.000	1.000		
Mar-06		1.012	1.104	1.000		
Mar-07		1.083				
ARKANSAS Av	•	1.053	1.065	1.043	0.965	1.002
THREE YR AV	G	1.072	1.108	1.072	0.941	1.002
AVG EX HI/LO		1.050	1.035	1.000	1.000	1.000
WEIGHTED AV	/G	1.050	1.076	1.051	0.949	1.002
			—— Selected Fa	ctors ———		
		<u>12-24</u>	24-36	<u>36-48</u>	<u>48-60</u>	60-ULT
Selected Factor	r	1.070	1.100	1.000	1.000	1.000
To Ultimate		1.177	1.100	1.000	1.000	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

MEDICAL PAYMENTS Total Limits Incurred Losses

Accident			Acatho of Dovalo			
Year			Months of Develo	•		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-00	0	0	0	0	0	0
Mar-01	0	0	0	0	0	0
Mar-02	0	0	0	0	0	0
Mar-03	0	0	0	0	0	0
Mar-04	0	0	0	0	0	
Mar-05	0	0	0	0		
Mar-06	3,700	1,000	1,000			
Mar-07	0	0				
Mar-08	3,000					
	Development Factors					_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-00				-	_	
Mar-01			-	-	-	
Mar-02		-	-	-	-	
Mar-03	-	-	-	-	-	
Mar-04	-	-	-	-		
Mar-05	-	-	-			
Mar-06		0.270	1.000			
Mar-07	-					
ARKANSAS Aver	age	0.270	1.000	_	_	-
THREE YR AVG		0.270	1.000	-	-	-
AVG EX HI/LO		0.270	1.000	-	-	-
WEIGHTED AVG	i	0.270	1.000	-	-	-
			 Selected Factor 	ors ———		_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>60-ULT</u>
Selected Factor		0.998	0.978	0.986	0.995	1.000
To Ultimate		0.958	0.959	0.981	0.995	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

NO FAULT Total Limits Incurred Losses

Accident			Mandle of Davis			
Year			 Months of Deve 	•		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-00	16,148	15,901	14,333	14,333	14,333	14,333
Mar-01	12,131	13,331	13,331	13,331	13,331	13,331
Mar-02	9,837	11,669	11,669	11,669	11,669	11,669
Mar-03	29,075	35,100	36,106	29,959	29,959	29,959
Mar-04	11,654	13,854	14,751	14,751	14,751	-,
Mar-05	13,834	3,726	3,726	3,726	, -	
Mar-06	32,978	31,474	31,474	-, -		
Mar-07	52,207	35,301	,			
Mar-08	80,063	,				
			 Development F 	actors ——		
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-00					1.000	1.000
Mar-01				1.000	1.000	1.000
Mar-02			1.000	1.000	1.000	1.000
Mar-03		1.207	1.029	0.830	1.000	1.000
Mar-04		1.189	1.065	1.000	1.000	
Mar-05		0.269	1.000	1.000		
Mar-06		0.954	1.000			
Mar-07		0.676				
ARKANSAS Av	erage	0.859	1.019	0.966	1.000	1.000
THREE YR AVO	_	0.633	1.022	0.943	1.000	1.000
AVG EX HI/LO		0.940	1.010	1.000	1.000	1.000
WEIGHTED AV	'G	0.855	1.020	0.923	1.000	1.000
			—— Selected Fac	etore –		
		12-24	—— Selected Fac 24-36	36-48	48-60	— <u>60-ULT</u>
Selected Factor		1.185	<u>24-30</u> 1.040	1.015	1.003	1.005
To Ultimate		1.165	1.040	1.013	1.003	1.005
10 Ommate		1.201	1.004	1.020	1.000	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

UNINSURED/UNDERINSURED MOTORIST BODILY INJURY Total Limits Incurred Losses

Accident Year			Months of Deve	alanment		
<u>Ending</u>	<u>12</u>	<u>24</u>	Northis of Beve 36	48	<u>60</u>	over 60
Mar-00	13,110	5,802	5,802	5,802	5,802	5,802
Mar-01	6,510	1,300	1,300	1,300	1,300	1,300
Mar-02	0,510	1,300	1,300	1,300	1,300	0,300
Mar-03	0	0	0	0	0	0
Mar-04	0	0	0	0	0	O
Mar-05	8,101	5,713	5,713	5,713	O	
Mar-06	0,101	0,713	0,713	3,7 13		
Mar-07	32,922	30,298	O .			
Mar-08	106,881	00,200				
mar 00	. 00,001					
			— Development F	actors ——		_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-00					1.000	1.000
Mar-01				1.000	1.000	1.000
Mar-02		-	-	-	-	
Mar-03	-	-	-	-	-	
Mar-04	-	-	-	-		
Mar-05		0.705	1.000	1.000		
Mar-06	-	-				
Mar-07		0.920				
ARKANSAS Av	erage	0.813	1.000	1.000	1.000	1.000
THREE YR AV	G	0.813	1.000	1.000	-	1.000
AVG EX HI/LO		#DIV/0!	1.000	#DIV/0!	#DIV/0!	#DIV/0!
WEIGHTED AV	/G	0.878	1.000	1.000	1.000	1.000
			—— Selected Factors ————			
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>60-ULT</u>
Selected Facto	r	1.409	1.111	1.072	1.037	1.031
To Ultimate		1.794	1.273	1.146	1.069	1.031

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

UNINSURED MOTORIST PROPERTY DAMAGE Total Limits Incurred Losses

Accident			Marsha of Davis			
Year			 Months of Deve 	•		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-00	0	0	0	0	0	0
Mar-01	554	854	854	854	854	854
Mar-02	2,696	2,696	2,696	2,696	2,696	2,696
Mar-03	0	0	0	0	0	0
Mar-04	8,046	5,146	5,146	5,146	5,146	
Mar-05	10,591	10,990	10,990	11,790		
Mar-06	5,536	7,468	7,450	,		
Mar-07	50,926	49,059	•			
Mar-08	35,288	,				
	-		 Development F 	actors ———		_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-00				-	-	
Mar-01				1.000	1.000	1.000
Mar-02			1.000	1.000	1.000	1.000
Mar-03	-	-	-	-	-	
Mar-04		0.640	1.000	1.000	1.000	
Mar-05		1.038	1.000	1.073		
Mar-06		1.349	0.998			
Mar-07		0.963				
ARKANSAS Ave	erage	0.997	0.999	1.018	1.000	1.000
THREE YR AVG	3	1.117	0.999	1.036	1.000	1.000
AVG EX HI/LO		1.001	1.000	1.000	1.000	#DIV/0!
WEIGHTED AVG		0.968	0.999	1.041	1.000	1.000
			—— Selected Fac	ctors ———		
		12-24	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	60-ULT
Selected Factor		1.041	0.990	0.996	0.995	0.998
To Ultimate		1.019	0.979	0.989	0.993	0.998

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

COMPREHENSIVE Incurred Losses

Accident			Months of Days	Janmont		
Year			 Months of Deve 	•		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-03	37,638	38,024	38,024	38,024	38,024	38,024
Mar-04	36,864	36,128	36,128	36,128	36,128	
Mar-05	14,043	14,417	14,417	14,417		
Mar-06	37,938	35,350	35,350			
Mar-07	60,389	62,620				
Mar-08	125,780					
			-			
		Development Factors				_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-03		1.010	1.000	1.000	1.000	1.000
Mar-04		0.980	1.000	1.000	1.000	
Mar-05		1.027	1.000	1.000		
Mar-06		0.932	1.000			
Mar-07		1.037				
ARKANSAS Av	erage	0.997	1.000	1.000	1.000	1.000
THREE YR AV	G Č	0.998	1.000	1.000	1.000	1.000
AVG EX HI/LO		1.006	1.000	1.000	1.000	1.000
WEIGHTED AV	/G	0.998	1.000	1.000	1.000	1.000
		Selected Factors				
		12-24	24-36	36-48	48-60	60-ULT
Selected Factor	r	1.000	1.000	1.000	1.000	1.000
To Ultimate		1.000	1.000	1.000	1.000	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

COLLISION Incurred Losses

Accident Year			– Months of Deve	elopment —		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-03 Mar-04 Mar-05 Mar-06 Mar-07 Mar-08	119,097 65,914 96,672 176,377 339,550 391,862	106,300 62,470 98,735 165,442 319,162	106,390 62,470 95,871 165,442	107,852 62,470 95,871	107,852 62,470	108,193
	Development Factors					
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-03		0.893	1.001	1.014	1.000	1.003
Mar-04		0.948	1.000	1.000	1.000	
Mar-05		1.021	0.971	1.000		
Mar-06 Mar-07		0.938 0.940	1.000			
IVIAI-01		0.940				
ARKANSAS Av	erage	0.948	0.993	1.005	1.000	1.003
THREE YR AV	G Č	0.966	0.990	1.005	1.000	1.003
AVG EX HI/LO		0.942	1.000	1.000	1.000	1.003
WEIGHTED AV	/G	0.943	0.994	1.006	1.000	1.003
		12-24	24-36	36-48	48-60	60-ULT
Selected Factor	r	0.966	1.000	1.000	1.000	1.000
To Ultimate		0.966	1.000	1.000	1.000	1.000

Determination of Loss Development Factors

Private Passenger Automobile

ARKANSAS

TOWING Incurred Losses

Accident			Months of David			
Year			 Months of Devel 	•		
<u>Ending</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>over 60</u>
Mar-03	356	356	356	356	356	356
Mar-04	515	565	565	565	565	
Mar-05	438	488	488	488		
Mar-06	848	1,037	1,037			
Mar-07	1,032	1,082				
Mar-08	1,184					
	-		 Development Fa 			_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	<u>over 60</u>
Mar-03		1.000	1.000	1.000	1.000	1.000
Mar-04		1.097	1.000	1.000	1.000	
Mar-05		1.114	1.000	1.000		
Mar-06		1.223	1.000			
Mar-07		1.048				
ARKANSAS Ave	rage	1.097	1.000	1.000	1.000	1.000
THREE YR AVG	i	1.128	1.000	1.000	1.000	1.000
AVG EX HI/LO		1.087	1.000	1.000	1.000	1.000
WEIGHTED AV	3	1.106	1.000	1.000	1.000	1.000
	——————————————————————————————————————					_
		<u>12-24</u>	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	60-ULT
Selected Factor		1.065	1.001	1.000	1.000	1.000
To Ultimate		1.066	1.001	1.000	1.000	1.000

ARKANSAS Personal Automobile

Determination of Statewide Trend

		Historical Trend Factor			Projected Trend Factor		
	Accident	_			_		
<u>Coverage</u>	Year Ending	Frequency	<u>Severity</u>	Pure Premium	Frequency	<u>Severity</u>	Pure Premium
Bodily Injury	3/31/2004	0.815	1.082	0.882	0.913	1.000	0.913
	3/31/2005	0.857	1.061	0.910	0.913	1.000	0.913
	3/31/2006	0.903	1.040	0.939	0.913	1.000	0.913
	3/31/2007	0.950	1.020	0.969	0.913	1.000	0.913
	3/31/2008	1.000	1.000	1.000	0.913	1.000	0.913
	Selected Annual Rate	-5.0%	2.0%	-3.1%	-5.0%	0.0%	-5.0%
Property Damage	3/31/2004	0.930	1.104	1.026	1.000	1.030	1.030
	3/31/2005	0.947	1.077	1.020	1.000	1.030	1.030
	3/31/2006	0.964	1.051	1.013	1.000	1.030	1.030
	3/31/2007	0.982	1.025	1.007	1.000	1.030	1.030
	3/31/2008	1.000	1.000	1.000	1.000	1.030	1.030
	Selected Annual Rate	-1.8%	2.5%	0.7%	0.0%	1.7%	1.7%
Medical Expenses	* 3/31/2004	0.815	1.082	0.882	0.913	1.000	0.913
nediedi Expended	3/31/2005	0.857	1.061	0.910	0.913	1.000	0.913
	3/31/2006	0.903	1.040	0.939	0.913	1.000	0.913
	3/31/2007	0.950	1.020	0.969	0.913	1.000	0.913
	3/31/2008	1.000	1.000	1.000	0.913	1.000	0.913
	Selected Annual Rate	-5.0%	2.0%	-3.1%	-5.0%	0.0%	-5.0%
No Fault	3/31/2004	0.900	1.574	1.416	0.965	1.045	1.008
	3/31/2005	0.924	1.405	1.298	0.965	1.045	1.008
	3/31/2006	0.949	1.254	1.190	0.965	1.045	1.008
	3/31/2007	0.974	1.120	1.091	0.965	1.045	1.008
	3/31/2008	1.000	1.000	1.000	0.965	1.045	1.008
	Selected Annual Rate	-2.6%	12.0%	9.1%	-2.0%	2.5%	0.4%
Uninsured Motori	2/21/2004	0.815	1.082	0.882	0.913	1.000	0.013
Bodily Injury	st* 3/31/2004 3/31/2005	0.815	1.062	0.882	0.913	1.000	0.913 0.913
Bodily injury	3/31/2005	0.837	1.040	0.910	0.913	1.000	0.913
	3/31/2007	0.950	1.020	0.969	0.913	1.000	0.913
	3/31/2008	1.000	1.020	1.000	0.913	1.000	0.913
	Selected Annual Rate	-5.0%	2.0%	-3.1%	-5.0%	0.0%	-5.0%
Uninsured Motori		1.311	1.082	1.419	1.000	0.863	0.863
Property Damage	3/31/2005	1.225	1.061	1.300	1.000	0.863	0.863
	3/31/2006	1.145	1.040	1.191	1.000	0.863	0.863
	3/31/2007	1.070	1.020	1.091	1.000	0.863	0.863
	3/31/2008	1.000	1.000	1.000	1.000	0.863	0.863
	Selected Annual Rate	7.0%	2.0%	9.1%	0.0%	-8.0%	-8.0%
Comprehensive	3/31/2004	1.464	1.000	1.464	1.000	1.184	1.184
	3/31/2005	1.331	1.000	1.331	1.000	1.184	1.184
	3/31/2006	1.210	1.000	1.210	1.000	1.184	1.184
	3/31/2007	1.100	1.000	1.100	1.000	1.184	1.184
	3/31/2008	1.000	1.000	1.000	1.000	1.184	1.184
	Selected Annual Rate	10.0%	0.0%	10.0%	0.0%	10.0%	10.0%
Collision	3/31/2004	1.311	1.082	1.419	1.000	0.863	0.863
COTTTOTON	3/31/2004	1.225	1.062	1.300	1.000	0.863	0.863
	3/31/2005	1.145	1.040	1.191	1.000	0.863	0.863
	3/31/2007	1.070	1.040	1.091	1.000	0.863	0.863
	3/31/2007	1.000	1.020	1.000	1.000	0.863	0.863
	Selected Annual Rate	7.0%	2.0%	9.1%	0.0%	-8.0%	-8.0%
		. • • •				00	

^{*} Note: BI loss trend selections were also used for Med and UMBI.

The trend period is divided into a historical period, from the midpoint of each accident year to the midpoint of the latest accident year (9/30/2007), and a projection period from the midpoint of the latest accident year to the midpoint of the proposed period (7/8/2009).

^{**} Note: Collision loss trend selections were also used for UMPD.

Personal Automobile ARKANSAS

Trend Analysis - NAII Fast Track Data

Bodily Injury							
Period Ending	Frequency	Severity	Pure Premium	Annual Change			
_							
Mar-04	1.11	8,083	89.40	N/A			
Jun-04	1.12	8,166	91.11	N/A			
Sep-04	1.13	8,052	90.95	N/A			
Dec-04	1.15	8,311	95.48	N/A			
Mar-05	1.15	8,386	96.64	1.081			
Jun-05	1.13	8,493	96.27	1.057			
Sep-05	1.12	8,686	97.49	1.072			
Dec-05	1.08	8,801	94.78	0.993			
Mar-06	1.03	9,078	93.35	0.966			
Jun-06	1.01	9,272	93.82	0.975			
Sep-06	0.99	9,135	90.74	0.931			
Dec-06	0.99	9,203	90.97	0.960			
Mar-07	0.99	8,927	88.70	0.950			
Jun-07	0.99	8,684	86.10	0.918			
Sep-07	0.97	8,797	85.42	0.941			
Dec-07	0.96	8,761	84.15	0.925			
2 points	-4.2%	-1.6%	-5.8%				
3 points	-6.2%	1.8%	-4.5%				
4 points	-4.8%	-1.7%	-6.4%				
6 points	-2.5%	-4.2%	-6.6%				
8 points	-3.2%	-3.3%	-6.4%				
12 points	-6.5%	1.3%	-5.3%				
16 points	-5.0%	2.9%	-2.2%				
Hist. Selected	-5.0%	2.0%	-3.1%				
Proj. Selected	-5.0%	0.0%	-5.0%				

Personal Automobile ARKANSAS

Trend Analysis - NAII Fast Track Data

Property Damage							
Period Ending	Frequency	Severity	Pure Premium	Annual Change			
Ů	' '			Ü			
Mar-04	3.38	2,562	86.53	N/A			
Jun-04	3.37	2,581	87.07	N/A			
Sep-04	3.35	2,573	86.32	N/A			
Dec-04	3.35	2,564	85.78	N/A			
Mar-05	3.35	2,584	86.70	1.002			
Jun-05	3.37	2,584	87.18	1.001			
Sep-05	3.37	2,599	87.60	1.015			
Dec-05	3.33	2,634	87.82	1.024			
Mar-06	3.28	2,648	86.89	1.002			
Jun-06	3.22	2,680	86.17	0.988			
Sep-06	3.19	2,724	86.83	0.991			
Dec-06	3.21	2,719	87.20	0.993			
Mar-07	3.21	2,728	87.55	1.008			
Jun-07	3.22	2,740	88.30	1.025			
Sep-07	3.22	2,757	88.70	1.022			
Dec-07	3.21	2,775	89.07	1.021			
2 points	-0.9%	2.6%	1.7%				
3 points	-0.8%	2.5%	1.7%				
4 points	0.0%	2.3%	2.3%				
6 points	0.5%	1.6%	2.2%				
8 points	-0.6%	2.4%	1.8%				
12 points	-2.1%	2.8%	0.7%				
16 points	-1.7%	2.4%	0.6%				
Hist. Selected	-1.8%	2.5%	0.7%				
Proj. Selected	0.0%	1.7%	1.7%				

Personal Automobile ARKANSAS

Trend Analysis - Met Data

No Fault							
Period			Pure	Annual			
Ending	Frequency	Severity	Premium	Change			
	7 7 2 4 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2						
Jun-04	0.93	2,461	22.86	N/A			
Sep-04	0.92	2,400	21.98	N/A			
Dec-04	0.26	1,392	3.57	N/A			
Mar-05	0.37	1,694	6.20	N/A			
Jun-05	0.67	1,608	10.83	0.473			
Sep-05	0.80	1,671	13.42	0.611			
Dec-05	0.78	2,305	17.90	5.016			
Mar-06	0.81	2,533	20.48	3.303			
Jun-06	0.68	2,731	18.67	1.724			
Sep-06	0.53	3,584	18.91	1.409			
Dec-06	0.46	3,267	15.00	0.838			
Mar-07	0.49	2,652	13.01	0.635			
Jun-07	0.30	3,672	10.90	0.584			
Sep-07	0.55	2,628	14.39	0.761			
Dec-07	0.87	2,601	22.57	1.505			
Mar-08	0.76	2,892	22.06	1.696			
2	40.00/	50.00/	0.70/				
2 points	-40.3%	52.9%	-8.7%				
3 points	93.8%	21.2%	134.9%				
4 points	272.8%	-25.2%	178.9%				
6 points	74.3%	-10.8%	55.4%				
8 points	16.9%	-7.0%	8.7%				
12 points	-8.7%	20.0%	9.5%				
16 points	-2.1%	16.3%	13.9%				
Hist. Selected	-2.6%	12.0%	9.1%				
Proj. Selected	-2.0% -2.0%	2.5%	9.1% 0.4%				
r roj. Selected	-2.0 /0	2.0 /0	U. 4 /0				

Personal Automobile ARKANSAS

Trend Analysis - Met Data

Comprehensive							
Period Ending	Frequency	Severity	Pure Premium	Annual Change			
Jun-04	7.28	693	50.46	N/A			
Sep-04	5.41	416	22.50	N/A			
Dec-04	5.02	392	19.66	N/A			
Mar-05	4.93	425	20.92	N/A			
Jun-05	5.23	415	21.72	0.430			
Sep-05	5.33	450	23.97	1.065			
Dec-05	5.13	564	28.90	1.470			
Mar-06	4.55	657	29.92	1.430			
Jun-06	4.50	788	35.49	1.634			
Sep-06	4.27	687	29.37	1.226			
Dec-06	4.05	582	23.57	0.816			
Mar-07	4.18	653	27.28	0.912			
Jun-07	4.00	689	27.56	0.777			
Sep-07	4.32	792	34.20	1.164			
Dec-07	4.39	1,003	44.03	1.868			
Mar-08	4.65	992	46.15	1.691			
2 points	26.1%	-4.3%	20.7%				
3 points	16.0%	56.8%	82.0%				
4 points	20.7%	70.2%	105.4%				
6 points	11.1%	59.6%	77.3%				
8 points	2.5%	23.8%	26.8%				
12 points	-7.0%	29.9%	20.8%				
16 points	-9.2%	22.3%	11.0%				
Hist. Selected	10.0%	0.0%	10.0%				
Proj. Selected	0.0%	10.0%	10.0%				

Personal Automobile ARKANSAS

Trend Analysis - Met Data

Collision							
Period Ending	Frequency	Severity	Pure Premium	Annual Change			
Jun-04	3.42	3,386	115.84	N/A			
Sep-04	2.31	4,143	95.72	N/A			
Dec-04	3.17	3,902	123.73	N/A			
Mar-05	3.73	3,567	133.06	N/A			
Jun-05	4.25	3,627	154.15	1.331			
Sep-05	4.55	3,573	162.72	1.700			
Dec-05	3.94	3,838	151.34	1.223			
Mar-06	3.82	3,805	145.24	1.091			
Jun-06	4.35	4,280	186.31	1.209			
Sep-06	3.66	4,437	162.27	0.997			
Dec-06	3.96	4,022	159.33	1.053			
Mar-07	4.02	4,776	191.78	1.320			
Jun-07	3.69	4,094	151.04	0.811			
Sep-07	4.20	3,756	157.90	0.973			
Dec-07	4.00	3,964	158.50	0.995			
Mar-08	4.09	3,711	151.63	0.791			
2 points	9.1%	-23.2%	-16.3%				
3 points	-5.5%	-2.4%	-7.8%				
4 points	10.8%	-9.2%	0.6%				
6 points	3.2%	-11.3%	-8.5%				
8 points	0.5%	-8.7%	-8.3%				
12 points	-2.1%	2.3%	0.2%				
16 points	7.1%	2.8%	10.1%				
			2.40/				
Hist. Selected	7.0%	2.0%	9.1%				
Proj. Selected	0.0%	-8.0%	-8.0%				

ARKANSAS Automobile

Expense History and Selections

1. Variable Expenses - vary directly with premium.

						<u>Selection</u>
		2005 (000's)	2006 (000's)	2007 (000's)	<u>Liability</u>	Phys. Dam.
a. Direct Premiums Written		\$4,256	\$4,961	\$5,274		
b. Direct Commission & Brokerage		\$549 12.9%	\$591 11.9%	\$572 10.8%	11.90%	11.90%
c. Taxes, Licenses, and Fees					2.82%	3.32%
d. Underwriting Profit Provision					1.59%	9.50%
e. Statewide Variable Expense Provision	(b+c+d)				16.31%	24.72%

2. Flat Expenses - do not vary directly with losses or premiums. They are primarily policy issuance costs as well as Home Office and Service Office overhead. These expenses are considered as a flat cost per unit of exposure. We also trend these expenses by 5% in our indications to reflect anticipated future costs.

	2005 (000's)	2006 (000's)	2007 (000's)	<u>Selection</u>
a. Direct Premiums Earned	\$3,777	\$4,692	\$5,245	
b. Other Acquisition	\$490 13.0%	\$639 13.6%	\$657 12.5%	13.0%
c. General Expense	\$146 3.9%	\$181 3.9%	\$191 3.7%	3.8%
d. Guaranty Fund Assessment not recouped	\$0	\$0	\$0	N/A 0.0%
e. Flat Expense Provision $(b + c + d)$				16.8%

ARKANSAS Automobile

Expense History and Selections

- 3. Loss Adjustment Expenses (LAE) claim settlement expenses which can be broken down into two categories:
 - a. Allocated Loss Adjustment Expenses (ALAE)

These represent claim settlement expenses which can be associated with specific claims. They are included in the losses.

b. Unallocated Loss Adjustment Expenses (ULAE)

]	<u>Liability</u>]	Phys. Dam.	
		2005 (000's)	2006 (000's)	2007 (000's)	2005 (000's)	2006 (000's)	2007 (000's)
(1)	Direct Losses Incurred	\$1,423	\$1,805	\$2,053	\$759	\$794	\$1,127
(2)	ALAE	\$36	\$173	\$106	\$58	\$20	\$102
(3)	Loss & ALAE [(1) + (2)]	\$1,459	\$1,978	\$2,160	\$818	\$814	\$1,229
(4)	ULAE [(4) / (3)]	\$198 13.6%	\$263 13.3%	\$245 11.3%	\$80 9.8%	\$143 17.6%	\$158 12.9%
(5)	Selected ULAE Factor			1.127			1.134

4. Development of Statewide Permissible Loss Ratio	<u>Liability</u>	Phys. Dam.
a. Variable Expense Provision (1.e.)	16.3%	24.7%
b. Flat Expense Provision (2.e.)	16.8%	16.8%
c. Permissible Loss and LAE Ratio (100% - a - b)	66.9%	58.5%
d. ULAE Factor (3.b.(5))	1.127	1.134
e. Permissible Loss and ALAE Ratio (c / d)	59.4%	51.6%

ARKANSAS

AUTOMOBILE LIABILITY

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

A. Unearned Premium Reserve	
1. Direct Earned Premium for Calendar Year 2007	\$2,798,472
2. Mean Unearned Premium (1) x 0.345	\$966,170
3. Deduction for Prepaid Expenses Commission and Brokerage Expense Taxes, Licenses, and Fees 50% of Statewide Flat Expense Total	11.9% 2.8% 8.4% 23.1%
4. (2) x (3) Total	\$223,379
5. Net Subject to Invest (2) - (4)	\$742,792
B. Delayed Remission of Premium (Agents' Balances)	
1. Direct Earned Premium (A.1.)	\$2,798,472
2. Average Agents' Balances	21.9%
3. Delayed Remission (1) x (2)	\$613,845
C. Loss Reserve	
1. Direct Earned Premium (A.1.)	\$2,798,472
2. Expected Incurred Loss and Loss Adjustment Expense (1) x 66.9% (permissible loss ratio)	\$1,871,898
3. Expected Mean Loss Reserves (2) x 1.697	\$3,176,611
D. Net Subject to Investment (A.5.) - (B.3.) + (C.3.)	\$3,305,558
E. Average Rate of Return	5.5%
F. Investment Earnings on Net Subject to Investment (D) x (E)	\$181,806
G. Average Rate of Return as a Percent of Direct Earned Premium (F) / (A.1.)	6.5%
H. Average Rate of Return as a Percent of Direct Earned Premium After Federal Income Taxes (G) x (1 - 0.115)	5.7%

ARKANSAS

AUTOMOBILE PHYSICAL DAMAGE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

A. Unearned Premium Reserve	
1. Direct Earned Premium for Calendar Year 2007	\$2,446,938
2. Mean Unearned Premium (1) x 0.341	\$834,371
3. Deduction for Prepaid Expenses Commission and Brokerage Expense Taxes, Licenses, and Fees 50% of Statewide Flat Expense Total	11.9% 3.3% 8.4% 23.6%
4. (2) x (3) Total	\$197,078
5. Net Subject to Invest (2) - (4)	\$637,292
B. Delayed Remission of Premium (Agents' Balances)	
1. Direct Earned Premium (A.1.)	\$2,446,938
2. Average Agents' Balances	21.9%
3. Delayed Remission (1) x (2)	\$536,736
C. Loss Reserve	
1. Direct Earned Premium (A.1.)	\$2,446,938
 Expected Incurred Loss and Loss Adjustment Expense x 58.5% (permissible loss ratio) 	\$1,430,969
3. Expected Mean Loss Reserves (2) x 0.082	\$117,339
D. Net Subject to Investment (A.5.) - (B.3.) + (C.3.)	\$217,896
E. Average Rate of Return	5.5%
F. Investment Earnings on Net Subject to Investment (D) x (E)	\$11,984
G. Average Rate of Return as a Percent of Direct Earned Premium (F) / (A.1.)	0.5%
H. Average Rate of Return as a Percent of Direct Earned Premium After Federal Income Taxes (G) x (1 - 0.115)	0.4%

PRIVATE PASSENGER AUTOMOBILE INSURANCE ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A.1.

Liability: Direct earned premiums for Private Passenger Liability and No-Fault (if applicable) for the calendar year ending December 31, 2007.

Physical Damage: Direct earned premiums for Private Passenger Physical Damage for the calendar year ending December 31, 2007.

Line A.2.

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line A.1 by the countrywide ratio of the mean unearned premium reserve to the direct earned premium for 2007 for Private Passenger Automobile Liability and Physical Damage insurance.

		IN THOUSAN	DS OF DOLLARS
			Physical
		<u>Liability</u>	<u>Damage</u>
1.	Direct Earned Premium for Calendar Year 2007	\$1,234,640	\$873,821
2.	Direct Unearned Premium Reserve as of 12/31/2006	\$426,724	\$296,108
3.	Direct Unearned Premium Reserve as of 12/31/2007	\$425,793	\$299,813
4.	Mean Unearned Premium Reserve [(2)+(3)]/2	\$426,259	\$297,961
5.	Ratio (4) / (1)	0.345	0.341

Line A.3.

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of Automobile insurance policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. Therefore, the deduction for these expenses is determined by use of the provisions for expenses used in our ratemaking procedures as shown.

Line B.2.

Delayed Remission of premium:

This deduction is necessary because of delay in collection and remission of premium to the companies, which amounts to approximately 50 to 75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

Agents' balances for premiums due less than 90 days are added to the agents balances charged off or uncollected premiums overdue for more than 90 days.

IN THOUSANDS OF DOLLARS

 Automobile Direct Earned Premium for Calendar Year 2007 Automobile Direct Agents' Balances as of 12/31/2006 Automobile Direct Agents' Balances as of 12/31/2007 Mean Agents' Balances [(2)+(3)]/2 Ratio [(4)/(1)] 	\$2,108,461 \$450,921 \$461,650 \$456,286 0.216
 6. All Lines Net Earned Premium for Calendar Year 2007 7. All Lines Agents' Balances Charged Off as of 12/31/2006 8. All Lines Agents' Balances Charged Off as of 12/31/2007 9. Mean Agents' Balances Charged Off [(7)+(8)]/2 10. Ratio [(9)/(6)] 11. Total [(5) + (10)] 	\$2,932,383 \$8,539 \$8,722 \$8,631 0.003 0.219

Line C.2.

The expected loss and loss adjustment expense ratio reflects the expense provisions used in the filing.

Line C.3.

The expected mean loss reserve is determined by multiplying the expected incurred losses in line C.2 by the average countrywide ratio of the mean loss and loss adjustment expense reserves to the incurred losses and loss adjustment expenses in 2006 and 2007.

	IN THOUSANDS OF DOLLARS		
		Physical	
	<u>Liability</u>	<u>Damage</u>	
1 I II C C I I V 2006	Ф0 22 0 <i>55</i>	Φ 520.205	
1. Incurred Losses for Calendar Year 2006	\$922,955	\$538,295	
2. Incurred Losses for Calendar Year 2007	\$791,506	\$485,838	
3. Loss Reserves as of 12/31/2005	\$1,381,799	\$22,329	
4. Loss Reserves as of 12/31/2006	\$1,482,707	\$50,247	
5. Loss Reserves as of 12/31/2007	\$1,434,654	\$44,494	
6. Mean Loss Reserve: 2006 [(3)+(4)]/2	\$1,432,253	\$36,288	
7. Mean Loss Reserve: $2007 [(4)+(5)]/2$	\$1,458,681	\$47,371	
8. 2006 Ratio (6) / (1)	1.552	0.067	
9. 2007 Ratio (7) / (2)	1.843	0.098	
10. Average of 2006 and 2007 ratios	1.697	0.082	
11. Selected Ratio	1.697	0.082	

Line E

The rate of return is based on the ratio of net investment income earned and net realized capital gains (or losses) to mean cash and invested assets for 2007. For informational purposes, corresponding rates of return for the last five years are shown in the following chart.

IN THOUSANDS OF DOLLARS

Year	Invested Assets	Mean Cash & Invested Assets	Net Investment Income Earned	Rate of Return	Net Realized Capital Gains (or Losses)	Rate of Return	Total Rate of Return
2002	\$3,729,113						
2003	\$3,804,578	\$3,766,846	\$213,324	5.7%	(\$46,431)	-1.2%	4.4%
2004	\$4.065.696	\$3,935,137	\$220.053	5.6%	(\$6.675)	-0.2%	5.4%
2005	\$4,213,697	\$4,139,697	\$234,054	5.7%	(\$2,637)	-0.1%	5.6%
2006	\$4,272,769	\$4,243,233	\$227,103	5.4%	(\$6,801)	-0.2%	5.2%
2007	\$4,282,877	\$4,277,823	\$240,225	5.6%	\$935	0.0%	5.6%
		Selected Rate	of Return:	5.50%		0.0%	5.5%

Line H

The average rate of federal income tax was determined by applying current tax rates to the distribution of investment income earned for 2007.

	Investment Income Earned (IN THOUSANDS OF DOLLARS)	Federal Income <u>Tax Rate</u>
Bonds		
Taxable	\$38,594	35.0%
Non-Taxable	\$172,726	5.25%
Total	\$211,320	10.7%
Stocks		
Preferred	\$25,791	14.2% *
Common	\$1,878	14.2% *
All Other		
Mortgage Loans on Real Estate	\$0	
Real Estate	\$1,709	
Cash/Short-term Investments	\$999	
All Other	\$5,128	
Total	\$7,836	35.0%
	42.44.02	44.054
Total	\$246,825	11.8%
Investment Deductions	\$3,835	35.0%
Net Investment Income Earned	\$242,990	11.5%

^{* 85%} of 70% of dividend income on stock is not subject to the full corporate income tax rate of 35%. The applicable tax rate is 14.2% (.35 x (1 - (.70 x .85)) = .142).

METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY

ARKANSAS Automobile

Profit Provision Summary

Insurance companies, like most companies, must compete for capital in the competitive market place. In order to compete for capital, an insurance company must provide a return on equity that is commensurate with the risk assumed. According to the Actuarial Standard of Practice No. 30 - Treatment of Profit and Contingency Provisions and the Cost of Capital in Property/Casualty Insurance Ratemaking, "Property/casualty insurance rates should provide for all expected costs, including an appropriate cost of capital associated with the specific risk transfer." Metropolitan reflects the cost of capital in the ratemaking process in the selection of the underwriting profit provision.

Metropolitan incorporates an Underwriting Profit Provision in the rate-making process using the Total Financial Needs Model. This model develops an underwriting profit provision such that the sum of underwriting profit, miscellaneous income (non-investment), investment income from insurance operations and investment income on capital, after income taxes, equals the target cost of capital. In the following model, Metropolitan calculates the underwriting profit which will ensure that the anticipated income from all sources produces net income after taxes that is commensurate with the risk assumed in the property-casualty insurance business.

Metropolitan targets a 15.0% return on equity based on the variability of industry property and casualty insurance results. After taking investment income and miscellaneous income into account, the selected underwriting profit provisions of 1.6% for Personal Automobile Liability and 9.5% for Personal Automobile Physical Damage achieve a 14.9% cost of capital.

It should be noted that Metropolitan includes Investment Income from Equity in the Profit Provision model. The assumed premium-to-equity ratio is 1.5 to 1.0. This represents a conservative and prudent pricing strategy.

4		. •
	Acciim	ntione
1.	Assum	DUOLIS

a. Premium	\$100
b. Premium-to-Equity Ratio	1.50
c. GAAP Equity	\$66.67
d. Return on Investment (Pre-Tax)	5.5%
e. Return on Investment (After-Tax) [5.5% x (1 - Tax Rate on Investment Income)]	4.9%
f. Tax Rate on Underwriting Profit	35.0%

2. Profit Provision Calculation

a. Investment Income From UPR and Loss Reserve	<u>Liability</u> \$5.70	Physical Damage \$0.40
b. Investment Income From Equity	\$3.27	\$3.27
[1.c. x 1.e.] c. Underwriting Profit (After Tax) [100 x 2.h. x (1 - 1.f.)]	\$1.03	\$6.18
d. Overall Profit [a + b + c]	\$10.00	\$9.85
e. Weights	53.4%	46.6%
f. Combined Auto Coverages	9.9	93
g. Expected Return on Equity	14	1.9%
h. Underwriting Profit Provision (Pre-Tax)	1.6%	9.5%
Note: Target Combined Auto Coverages Return is (as % of Target Combined Auto Coverages Return is (as \$ P		15.0% \$10.00

ARKANSAS MPC,MCAS. Private Passenger Automobile

Auto-Home Discount/Auto Policy Plus Discount

Present Tier Breakout

					Present II	er breakout						
								Relative	<u> </u>			
	Auto-Home			1 Year	1 Year	1 Year	1 Year	Loss	<u>Indicated</u>	Current	Proposed	Rate
<u>Tiers</u>	Discount	Company	Distr. %	<u>Premium</u>	<u>Expos</u>	Incurred Losses	Loss Ratio	Ratio	Factor	<u>Factor</u>	<u>Factor</u>	<u>Change</u>
1-35	Υ	MPC, MCAS	71.1%	\$1,692,910	20,162	\$842,357	49.8%	0.94	0.80	0.90	0.90	0.0%
36-37	Υ	MPC, MCAS	0.2%	\$8,658	64	\$1,988	23.0%	0.43	0.37	0.93	0.93	0.0%
38-40	Υ	MPC, MCAS	0.6%	\$25,684	174	\$1,568	6.1%	0.12	0.10	0.97	0.97	0.0%
41-99	Υ	MPC, MCAS	0.5%	\$14,553	140	\$1,647	11.3%	0.21	0.18	1.00	1.00	0.0%
<u>All</u>	<u>N</u>	MPC, MCAS	<u>27.5%</u>	<u>\$782,617</u>	7,802	<u>\$488,395</u>	62.4%	1.18	1.00	1.00	<u>1.00</u>	0.0%
Total			100.0%	\$2,524,422	28,342	\$1,335,955	52.9%					
				Propo	sed Tier Brea	kout		Relative				
	Auto-Home			1 Year	1 Year	1 Year	1 Year	Loss	Indicated	Current	Proposed	Rate
Tiers	Discount	Company	Distr. %	Premium	Expos	Incurred Losses	Loss Ratio	Ratio	Factor	Factor	Factor	Change
1-17	<u> Y</u>	MPC, MCAS	26.5%	\$548,097	7,523	\$262,500	47.9%	0.90	0.77	0.90	0.87	-3.3%
18-35	Υ	MPC, MCAS	44.6%	\$1,144,816	12,639	\$579,858	50.7%	0.96	0.81	0.90	0.90	0.0%
36-37	Υ	MPC, MCAS	0.2%	\$8,658	64	\$1,988	23.0%	0.43	0.37	0.93	0.93	0.0%
38-40	Υ	MPC, MCAS	0.6%	\$25,684	174	\$1,568	6.1%	0.12	0.10	0.97	0.97	0.0%
41-99	Υ	MPC, MCAS	0.5%	\$14,553	140	\$1,647	11.3%	0.21	0.18	1.00	1.00	0.0%
<u>All</u>	<u>N</u>	MPC, MCAS	<u>27.5%</u>	\$782,617	7,802	<u>\$488,395</u>	<u>62.4%</u>	1.18	1.00	<u>1.00</u>	<u>1.00</u>	0.0%
Total			100.0%	\$2,524,425	28,342	\$1,335,955	52.9%					

Total

-0.7%

Data is 1 year ending 1st Quarter 2008

METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY METROPOLITAN CASUALTY INSURANCE COMPANY

Private Passenger Automobile

Arkansas

ZIP CODE DELETIONS

Zip Code 72159 **Territory**

Invalid Zip

ZIP CODE TERRITORY CHANGES

Zip Code	Current Territory	
72921	3	29
72932	3	29
72934	3	29
72935	3	29
72946	3	29
72947	3	29
72948	3	29
72952	3	29
72955	3	29
72956	3	29
72711	9	30
72712	9	30
72714	9	30
72715	9	30
72718	9	30
72719	9	30
72722	9	30
72732	9	30
72733	9	30
72734	9	30
72736	9	30
72739	9	30
72745	9	30
72747	9	30
72751	9	30
72756	9	30
72758	9	30
72761	9	30
72768	9	30
72032	5	11
72034	5	11
72039	5	11
72047	5	11
72058	5	11
72061	5	11
72106	5	11
72111	5	11
72173	5	11
72173	5	11
72101	5	28
72007	5 5	26 28
		26 28
72045	5	
72052	5	28
72060	5	28
72068	5	28
72081	5	28
72082	5	28
72085	5	28
72102	5	28
72121	5	28
72136	5	28
72137	5	28
72139	5	28
72176	5	28
72178	5	28

METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY METROPOLITAN CASUALTY INSURANCE COMPANY

Private Passenger Automobile

Arkansas

Clean Ups		
Zip Code	Territory	Proposed Territory
72823	23	27
72858	23	27
72001	22	11
72025	22	11
72125	22	11
72126	22	11
72070	22	11
72170	22	5
72016	22	11



To jhattoy@metlife.com cc

Subject RE: APCS forms for two SERFF auto filings

Jackie,

Alexa Grissom handles personal auto filings. I have forwarded your message to her.

bcc

Becky

From: jhattoy@metlife.com [mailto:jhattoy@metlife.com]

Sent: Friday, October 03, 2008 2:53 PM

To: Becky Harrington

Subject: APCS forms for two SERFF auto filings

Good Afternoon,

We are e-mailing you ex-cel versions of the PPA Survey APCS forms for two filings we just submitted via SERFF

SERFF # METX-125842256 submitted 10/2/08

(See attached file: Comparison_AR_043008 MGPC_1108.xls)

SERFF# METX - 125844645 - submitted 10/3/08

(See attached file: Copy of PPA Survey Form APCS MPC 1108.xls)(See attached file: Copy of PPA Survey Form APCS MCAS 1108.xls)

Please let me know if you have any questions.

Thanks, Jackie Hattoy

Jacqueline A. Hattoy / State Filings / MetLife Auto & Home / jhattoy@metlife.com /

401-827-2949

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1.	Thi	is filing transmittal is part of Company Tracking #				
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number					
	Company Name			Company NAIC Number		
3.	A.	Metropolitan Property and Casualty Insurance Company	B.	241-26298		

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.	19.0 Personal Auto	B.	19.0001 Private Passenger Auto (PPA)

5.

			FOR LOSS COSTS ONLY				
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8					
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6.	5 Year History	Rate Change History
----	----------------	---------------------

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
2005	942	-3.1	3/31/2005	982	521	53.1	57.3
2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3

Expense Constants	Selected Provisions
A. Total Production Expense	24.9
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

8.	N/A	Apply Lost Cost Factors to Future filings?	(Y or N)
----	-----	--	----------

Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable): 10.7 9.

-11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):

Old 11 to new territory 27 Liability Coverage only not including Auto Policy Plus in tiers 1-17.

Exposures moving from territory 23 to territory 27 Liability

only not including Auto Policy Plus in tiers 1-17.

1.	This filing transmittal is part of Company Tracking #	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

Company Name		Company NAIC Number		
3.	A.	Metropolitan Casualty Insurance Company	В.	241-40169

Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)			
4	1.	A.	19.0 Personal Auto	B.	19.0001 Private Passenger Auto (PPA)

5.

(4)			FOR LOSS COSTS ONLY				
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
COVERAGE (See Instructions)	Indicated % Rate Level Change	Requested % Rate Level Change	Expected Loss Ratio	Loss Cost Modification Factor	Selected Loss Cost Multiplier	Expense Constant (If Applicable)	Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8					
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6.	5 Year History	Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
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2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3

Expense Constants	Provisions
A. Total Production Expense	24.90
3. General Expense	3.8
C. Taxes, License & Fees	3.04
) Underwriting Drofit	

D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

- N/A Apply Lost Cost Factors to Future filings? (Y or N)
- Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable): 9. 10.7
- -11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):

Old 11 to new territory 27 Liability Coverage only not

including Auto Policy Plus in tiers 1-17.

Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17.

Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501)371-2600 (501)371-2618 Fax Attn: Alexa Grissom

Metropolitan Property and Casualty Insurance Company Metropolitan Casualty Insurance Company SERFF # METX - 125844645

Dear: Alexa Grissom,

This letter is in response to your objection letter dated October 14, 2008 regarding the above mentioned filing.

There was one ZIP code that could potentially realize an increase of 65.8% as noted in the Filing Abstract NAIC Loss Cost Data Entry Document, Section 9. This one ZIP code (72156) had a total of five exposures. We have addressed this issue by moving this specific ZIP code into territory 27. This changes the potential rate increase for any insured in this ZIP code to 10.7%, and this is the highest increased realized for any one insured resulting from this rate revision. We have updated the NAIC form and our territory change exhibits. Please refer to the attached exhibits.

Sincerely,

Kristin M. Foberg Pricing Specialist Actuarial Department MetLife Auto and Home

METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY METROPOLITAN CASUALTY INSURANCE COMPANY

Private Passenger Automobile

Arkansas

ZIP CODE DELETIONS

Zip Code 72159 **Territory**

Invalid Zip

ZIP CODE TERRITORY CHANGES

Zip Code	Current Territory	
72921	3	29
72932	3	29
72934	3	29
72935	3	29
72946	3	29
72947	3	29
72948	3	29
72952	3	29
72955	3	29
72956	3	29
72711	9	30
72712	9	30
72714	9	30
72715	9	30
72718	9	30
72719	9	30
72722	9	30
72732	9	30
72733	9	30
72734	9	30
72736	9	30
72739	9	30
72745	9	30
72747	9	30
72751	9	30
72756	9	30
72758	9	30
72761	9	30
72768	9	30
72032	5	11
72034	5	11
72039	5	11
72047	5	11
72058	5	11
72061	5	11
72106	5	11
72111	5	11
72173	5	11
72173	5	11
72101	5	28
72007	5 5	26 28
		26 28
72045	5	
72052	5	28
72060	5	28
72068	5	28
72081	5	28
72082	5	28
72085	5	28
72102	5	28
72121	5	28
72136	5	28
72137	5	28
72139	5	28
72176	5	28
72178	5	28

METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY METROPOLITAN CASUALTY INSURANCE COMPANY

Private Passenger Automobile

Arkansas

ZIP CODE TERRITORY CHANGES

Zip Code	Current Territory	Proposed Territory
72823	23	27
72858	23	27
72001	22	11
72025	22	11
72125	22	11
72126	22	11
72070	22	11
72170	22	5
72016	22	11
72156	11	27

1.	. This filing transmittal is part of Company Tracking #				
2.		illing is an adoption of an advisory organization loss cost filing, give name Advisory Organization and Reference/ Item Filing Number			
	Company Name			Company NAIC Number	
3.	A.	Metropolitan Property and Casualty Insurance Company	B.	241-26298	

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)		
4.	A.	19.0 Personal Auto	B.	19.0001 Private Passenger Auto (PPA)		

5.

					FOR LOSS COSTS	ONLY	
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8	·				
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6. 5 Year History	Rate Change History
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Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
2005	942	-3.1	3/31/2005	982	521	53.1	57.3
2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3

Expense Constants	Selected Provisions
A. Total Production Expense	24.9
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

8.	N/A	Apply Lost Cost Factors to Future filings?	(Y or N)
----	-----	--	----------

Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable): 9. 10.7

-11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable): 10.

Old 11 to new territory 27 Liability Coverage only not

including Auto Policy Plus in tiers 1-17.

Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17. .

1.	This filing transmittal is part of Company Tracking #	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

		Company Name	Company NAIC Number		
3.	A.	Metropolitan Casualty Insurance Company	В.	241-40169	

			Product Coding Matrix Line of Business (i.e., Type of Insurance)	Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)		
	4.	A.	19.0 Personal Auto	В.	19.0001 Private Passenger Auto (PPA)	

(4)					FOR LOSS COSTS	ONLY	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
COVERAGE (See Instructions)	Indicated % Rate Level Change	Requested % Rate Level Change	Expected Loss Ratio	Loss Cost Modification Factor	Selected Loss Cost Multiplier	Expense Constant (If Applicable)	Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8	•				
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6.	5 Year History	Rate Change History
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Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	919	0.0	7/15/2004	703	187	26.6	58.3
2005	942	-3.1	3/31/2005	982	521	53.1	57.3
2005	942	-3.7	7/30/2005	982	521	53.1	57.3
2006	1,372	0	7/30/2006	1,920	1,152	60.0	58.6
2007	1,688	4.5	3/15/2008	2,729	1,635	59.9	50.3

<u>/.</u>	
Expense Constants	Selected Provisions
A. Total Production Expense	24.90
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

- N/A Apply Lost Cost Factors to Future filings? (Y or N) 8.
- 9. 10.7 Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):
- -11.8 Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable): 10.

Old 11 to new territory 27 Liability Coverage only not

including Auto Policy Plus in tiers 1-17.

Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17.

Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501)371-2600 (501)371-2618 Fax

Attn: Alexa Grissom

Metropolitan Property and Casualty Insurance Company Metropolitan Casualty Insurance Company SERFF # METX - 125844645

Dear Ms. Alexa Grissom,

This letter is in response to your objection letter dated October 31, 2008 regarding the above mentioned filing.

The RF-1 form has not been broken out by company due to the fact that Metropolitan Casualty Insurance Company currently has only 21 policies inforce. For this reason, we have stated both Metropolitan Property and Casualty Insurance Company and Metropolitan Casualty Insurance Company combined on the RF-1 form.

Sincerely,

Kristin M. Foberg Pricing Specialist Actuarial Department MetLife Auto and Home November 7, 2008

Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501)371-2600 (501)371-2618 Fax Attn: Alexa Grissom

Metropolitan Property and Casualty Insurance Company Metropolitan Casualty Insurance Company SERFF # METX - 125844645

Dear Ms. Alexa Grissom,

This letter is in response to your objection letter dated November 6, 2008 regarding the above mentioned filing.

The RF-1 form has been broken out by company as requested utilizing year end numbers reported on our Annual Statements (Statutory Page 14).

Sincerely,

Kristin M. Foberg Pricing Specialist Actuarial Department MetLife Auto and Home

1.	This filing transmittal is part of Company Tracking #				
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number				
		Company Name	Company NAIC Number		
3.	A.	Metropolitan Property and Casualty Insurance Company	B.	241-26298	

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.	19.0 Personal Auto	B.	19.0001 Private Passenger Auto (PPA)

5.

		FOR LOSS COSTS ONLY								
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier			
Bodily Injury	5.5	2.8								
Property Damage	19.5	8.5								
UM/IUM	-4.7	-0.4								
UMPD	18.3	5.0								
Medical Payments	1.5	-0.7								
Personal Injury Protection	14.6	1.9								
Comprehensive	-0.1	0.1								
Collision	-4.7	-0.8								
Towing	-16.0	0.0								
TOTAL OVERALL EFFECT	3.6	2.0								

6. 5 Year History Rate Change History

0.				,			
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	665	0.0	7/15/2004	845	267	31.5%	58.3%
2005	994	-3.1	3/31/2005	1,152	596	51.7%	52.6%
2005	994	-3.7	7/30/2005	1,152	596	51.7%	52.6%
2006	1,573	0.0	7/30/2006	1,932	1,161	60.0%	44.9%
2007	1,964	4.5	3/15/2008	2,712	1,629	60.0%	50.3%
							_

7.

Expense Constants	Selected Provisions
A. Total Production Expense	24.9
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

8.	N/A	Apply Lost Cost Factors to Future filings? (Y or N)	
9.	65.8	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):	Old 11 to new territory 11 not including Auto Policy Plus in tiers 1-17.
10.	-11.8	Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):	Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17

1.	This filing transmittal is part of Company Tracking #	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

Company Name		Company NAIC Number		
3.	A.	Metropolitan Casualty Insurance Company	В.	241-40169

Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)			
	4.	A.	19.0 Personal Auto	В.	19.0001 Private Passenger Auto (PPA)

5.

(4)							
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
COVERAGE (See Instructions)	Indicated % Rate Level Change	Requested % Rate Level Change	Expected Loss Ratio	Loss Cost Modification Factor	Selected Loss Cost Multiplier	Expense Constant (If Applicable)	Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8					
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6. 5 Year History Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	31	0.0	7/15/2004	35	40	114.2%	58.1%
2005	22	-3.1	3/31/2005	21	0	0.0%	58.7%
2005	22	-3.7	7/30/2005	21	0	0.0%	58.7%
2006	24	0.0	7/30/2006	20	4	20.0%	53.5%
2007	21	4.5	3/15/2008	20	7	35.0%	56.1%

7

Expense Constants	Selected Provisions
A. Total Production Expense	24.9
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	

						F. TOTAL	36.81
8.	N/A	Apply Lost Cost Factors to Futu	re filings? (Y or N)				
9.	65.8	Estimated Maximum Rate Incre	ase for any Insured (%). Te	erritory (if applicable	e): Old 11 to in tiers 1-	o new territory 11 not including Auto Policy Plus -17.	
10.	-11.8	Estimated Maximum Rate Decr	ease for any Insured (%). T	erritory (if applicab	(- 1).	es moving from territory 23 to territory 27 Liability including Auto Policy Plus in tiers 1-17	

November 18, 2008

Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501)371-2600 (501)371-2618 Fax Attn: Alexa Grissom

Metropolitan Property and Casualty Insurance Company Metropolitan Casualty Insurance Company SERFF # METX - 125844645

Dear: Alexa Grissom,

This letter is in response to the above mentioned filing.

The RF-1 form (Exhibit 1) has been updated as requested to indicate the maximum increase of 10.7% for any insured as a result of this revision. This update is in response to your objection letter dated November 14, 2008.

In addition, we have discovered a typographical error in the Auto Policy Plus – Rule 23 (manual page 33, Exhibit 2)and the Rate Modification Summary (Rate Page 10, Exhibit 3). The maximum discount is now 18%. Our intent was to change this maximum with our initial filing. We have also corrected Tier Assignment Rules 5e and 7a (Rate Page 29, Exhibit 4).

If you have any questions regarding this submission, you may contact Jacqueline Hattoy by telephone at (401) 827-2949 or by e-mail at jhattoy@metlife.com.

Sincerely,

Kristin M. Foberg Pricing Specialist Actuarial Department MetLife Auto and Home

1.	Thi	s filing transmittal is part of Company Tracking #			
2.	2. If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number				
	•	Company Name		Company NAIC Number	
3.	A.	Metropolitan Property and Casualty Insurance Company	В.	241-26298	

			Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4	4.	A.	19.0 Personal Auto	В.	19.0001 Private Passenger Auto (PPA)

5.

					FOR LOSS COSTS	ONLY	
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Bodily Injury	5.5	2.8					
Property Damage	19.5	8.5					
UM/IUM	-4.7	-0.4					
UMPD	18.3	5.0					
Medical Payments	1.5	-0.7					
Personal Injury Protection	14.6	1.9					
Comprehensive	-0.1	0.1					
Collision	-4.7	-0.8					
Towing	-16.0	0.0					
TOTAL OVERALL EFFECT	3.6	2.0					

6. 5 Year History Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2004	665	0.0	7/15/2004	845	267	31.5%	58.3%
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2005	994	-3.7	7/30/2005	1,152	596	51.7%	52.6%
2006	1,573	0	7/30/2006	1,932	1,161	60.0%	44.9%
2007	1,964	4.5	3/15/2008	2,712	1,629	60.0%	50.3%
							_

7.

Expense Constants	Selected Provisions
A. Total Production Expense	24.9
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	
F. TOTAL	36.81

8.	N/A	Apply Lost Cost Factors to Future filings? (Y or N)	
9.	10.7	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):	Old 11 to territory 27 not including Auto Policy Plus in tiers 1-17.
10.	-11.8	Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):	Exposures moving from territory 23 to territory 27 Liability only not including Auto Policy Plus in tiers 1-17.

1	1. This filing tran	smittal is part of Company Tracking #	
2	,	doption of an advisory organization loss cost filing, give name	

		Company Name		Company NAIC Number
3.	A.	Metropolitan Casualty Insurance Company	B.	241-40169

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.	19.0 Personal Auto	В.	19.0001 Private Passenger Auto (PPA)

5.

(4)			FOR LOSS COSTS ONLY					
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
COVERAGE (See Instructions)	Indicated % Rate Level Change	Requested % Rate Level Change	Expected Loss Ratio	Loss Cost Modification Factor	Selected Loss Cost Multiplier	Expense Constant (If Applicable)	Co. Current Loss Cost Multiplier	
Bodily Injury	5.5	2.8						
Property Damage	19.5	8.5						
UM/IUM	-4.7	-0.4						
UMPD	18.3	5.0						
Medical Payments	1.5	-0.7						
Personal Injury Protection	14.6	1.9						
Comprehensive	-0.1	0.1						
Collision	-4.7	-0.8						
Towing	-16.0	0.0						
TOTAL OVERALL EFFECT	3.6	2.0						

6. 5 Year History Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
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2005	22	-3.7	7/30/2005	21	0	0.0%	58.7%
2006	24	0	7/30/2006	20	4	20.0%	53.5%
2007	21	4.5	3/15/2008	20	7	35.0%	56.1%

7.

Expense Constants	Selected Provisions
A. Total Production Expense	24.90
B. General Expense	3.8
C. Taxes, License & Fees	3.04
D. Underwriting Profit	
& Contingencies	5.07
E. Other (explain)	

									F. TOTAL	36.81	
8.	N/A	Apply Lost Cost Fac	tors to Futur	e filings? (Y	or N)						
9.	10.7	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):					NIEI.	Old 11 to territory 27 not including Auto Policy Plus in tiers 1-17.			
10.	-11.8	Estimated Maximum	Rate Decre	ase for any li	nsured (%). Terri	tory (if application	aniei.	1 0	territory 23 to territory 27 Liability Policy Plus in tiers 1-17		

 SERFF Tracking Number:
 METX-125844645
 State:
 Arkansas

 First Filing Company:
 Metropolitan Property and Casualty Insurance
 State Tracking Number:
 EFT \$125

 $Company, \dots$

Company Tracking Number: PA AR00054CGR01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: Tiering

Project Name/Number: /PA AR00054CGR01

Superseded Attachments

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Original Date:	Schedule	Document Name	Replaced Date	Attach Document	
No original date	Rate and Rule	Rule 23	10/03/2008	Page 34.PDF	
No original date	Rate and Rule	Territory Pages	10/03/2008	Pages 76-79.PDF	

RULE 23 - AUTO POLICY PLUS

A. 1. Auto/Home Multi-Policy Discount

A discount is provided to those insureds who also are the named insured on a Metropolitan Homeowners policy. This discount is not available to the Automobile policy when the account's Homeowners insurance is a Renters policy. The following discount amounts shall apply:

Tiers	1-17:	13%
Tiers	18-35:	10%
Tiers	36-37 :	7%
Tiers	38-40:	3%
Tiers	41-99.	0 %

2. Auto/Life Multi-Policy Discount

A five percent (5%) discount is provided when the named insured, spouse, or civil union partner owns or is a named insured under an active individual life insurance policy, individual disability policy, individual long-term care policy or individual annuity with Metropolitan Life Insurance Company or an affiliated company which is domiciled in the United States.

Employee contributed optional group coverage for the above listed products are eligible for the discount (employer paid, basic group coverage does not qualify for this discount).

Life products must be premium paying or must be paid-up with a face value of \$1,000 or more in order to qualify for this discount. Life policies insuring anyone under the age of 18 do not qualify.

The following MetLife $^{\circ}$ policies are among those that do <u>not</u> qualify for discount eligibility:

Group Life Insurance (Basic/non-employee paid)
Industrial Life Insurance
Dental Insurance
Health Insurance
Mutual Funds
Policies in Nonforfeiture Status
Life Insurance Insuring Anyone Under the Age of 18
Any policy issued by Metropolitan Property and Casualty Insurance Company or one of its subsidiaries

If a policy qualifies under sections A. and B. of this rule, then the discount amounts should be added together to determine the final discount, subject to a maximum of 12%.

The total combined discount applies to the Bodily Injury Liability, Property Damage Liability, Medical Expense, Medical and Hospital Benefits portion of Personal Injury Protection, Bodily Injury Caused by Uninsured Motorist, Bodily Injury Caused by Underinsured Motorist, Property Damage Caused by Uninsured Motorist, Comprehensive, and Collision coverage premiums.

ARKANSAS AUTOMOBILE TERRITORIES

ZIP	TERR	ZIP	TERR	ZIP	TERR	ZIP	TERR
71601	24	71725	21	71837	 6	71944	23
71602	24	71726	21	71838	21	71945	23
71603	24	71728	21	71839	6	71949	10
71630	21	71730	7	71840	6	71950	21
71631	21	71740	21	71841	21	71952	21
71031	21	71740	21	71041	21	11332	21
71635	21	71742	21	71842	21	71953	23
71638	21	71743	21	71844	21	71956	10
71639	21	71744	21	71845	21	71957	23
71640	21	71745	21	71846	21	71958	21
71642	21	71747	7	71847	21	71959	21
71643	21	71748	21	71851	21	71960	23
71644	21	71749	7	71852	21	71961	23
71646	21	71750	7	71853	21	71962	21
71647	21	71751	21	71854	6	71964	10
71651	21	71752	21	71855	21	71965	23
71.650	0.1	71750	0.1	71057	0.1	71066	0.0
71652	21	71753	21	71857	21	71966	23
71653	21	71758	7	71858	21	71968	10
71654	21	71759	7	71859	21	71969	23
71655	21	71762	7	71860	21	71970	23
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